# COMMISSION ON STREAMLINING GOVERNMENT ANNUAL REPORT ON STATUS/IMPLEMENTATION OF REORGANIZATION PLAN

January 2011

1 Reduce total number of state-owned automobiles to 2004 level over a 12 month period.

### **STATUS: IMPLEMENTED**

This recommendation and Recommendation #2 have been superceded by Recommendation #159. According to the Division of Administration, the intent of these three recommendations is being implemented in accordance with the specific provisions of Recommendation #159.

2 Reduce total number of automobiles by 20% and convert many agency fleets to rental over a 12 month period.

### **STATUS: IMPLEMENTED**

This recommendation and Recommendation #1 have been superceded by Recommendation #159. According to the Division of Administration, the intent of these three recommendations is being implemented in accordance with the specific provisions of Recommendation #159.

3 Hold department heads accountable for poor safety performance by department employees.

# **STATUS: COMPLETED**

According to the Division of Administration, they are in the process of implementing this recommendation.

4 Hire a safety consulting firm, where necessary, to train poorly performing department personnel to prevent work-related accidents.

#### **STATUS: IMPLEMENTED**

Senate Bill 551, by Senator Donahue, was introduced in the 2010 Regular Session to accomplish this recommendation. The bill was referred to the Senate Committee on Labor and Industrial Relations but was not reported by the committee. Money was included in the Executive Budget to cover the expense of this recommendation. According to the Division of Administration, they have implemented this recommendation administratively.

5 Develop coordinated plan for consolidated collection of accounts receivable where feasible.

### **STATUS: IMPLEMENTED**

House Bill 1019, filed by Representative Green, would have established the Louisiana Debt Recovery Program within the Department of Revenue to serve as the primary debt collecting entity for the state. The bill failed to make it through the legislative process, but the concept is being implemented where feasible through the Executive Budget, which became Act 11 of the 2010 Regular Session.

Require non-resident contractors to include tax ID number on each permit and proof that contractor has completely registered to do business in Louisiana.

#### STATUS: COMPLETED

Senate Bill 291, by Senator Donahue, was introduced in the 2010 Regular Session to accomplish this recommendation. The bill became Act 67, and the recommendation is being implemented.

7 Department of Revenue increase number of auditors through employee definitions to increase compliance.

#### **STATUS:** IMPLEMENTED

According to the Division of Administration, this recommendation is being implemented in an effort to increase compliance for the state.

8 Move Department of Social Services printing and mail operations to private company.

#### STATUS: UNDER CONSIDERATION

According to the department (now the Department of Children and Family Services), there have been several studies conducted to determine whether it would be cost effective for the department to move its printing and mail operations to a private company. With all but one study completed, the department has found that the change would not be cost effective.

9 Transition Medicaid to an integrated delivery system with care coordination.

### **STATUS: IMPLEMENTED**

Division of Administration is in the process of implementing this recommendation. The Executive Budget for FY 2010-2011 contained provisions for the implementation of the Medicaid Coordinated Care Initiative, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Department of Health and Hospitals solicit qualified providers to partially privatize centers for the developmentally disabled by transferring residents to private centers or transitioning them to community based services. Further recommends Department of Health and Hospitals consolidate state run centers. These solicitations should be competitively based on cost and quality experiences and the contract should contain incentives to reduce costs and compliance with regulatory requirements.

### **STATUS: IMPLEMENTED**

The Division of Administration is in the process of implementing this recommendation. The Executive Budget for FY 2010-2011 contained provisions for the privatization of selected state Intermediate Care Facilities/Developmental Disabilities Centers, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Implement a competitive bid process to redirect services from public health units to local providers (such as FQHC's and RHC's).

#### **STATUS:** UNDER CONSIDERATION

The Department of Health and Hospitals has advised that this recommendation is under consideration.

12 Consolidate Department of Health and Hospitals operated in-patient health services in Greater New Orleans area.

# **STATUS: COMPLETED**

The Department of Health and Hospitals has advised that this recommendation has been implemented. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Review RFP to privatize Department of Health and Hospitals community homes, independent living clients and extended family living.

### **STATUS: IMPLEMENTED**

This recommendation is designed to shift care from a more traditional institutional setting to community homes. The Department of Health and Hospitals has advised that this recommendation is being implemented.

Department of Public Safety and Corrections – Corrections Services review RFP to outsource all aspects of food services.

#### **STATUS: NO ACTION**

The purpose of this recommendation was to get the Department of Public Safety and Corrections – Corrections Services to compare the cost and effectiveness of providing food services through a private provider to the cost and effectiveness of providing the same services in-house. The department has determined that the cost of outsourcing the food services is higher than continuing to handle it within the department.

Department of Natural Resources review RFP to outsource data entry for archiving lease records.

#### **STATUS: IMPLEMENTED**

According to the Department of Natural Resources, they are in the process of implementing this recommendation.

Department of Natural Resources implement a pilot program to change inspection of wells by self reporting affidavit with appropriate penalty for noncompliance.

#### **STATUS: NO ACTION**

According to the Department of Natural Resources, they have studied this recommendation and determined that it could not be implemented.

17 Require electronic reports by energy producers to the Department of Natural Resources.

**STATUS: NO ACTION** 

According to the Department of Natural Resources, they have not implemented this recommendation due to budget issues.

Issue an RFP to look at the possibility of outsourcing the workers' compensation claims management process to a private company and eliminate fraud by getting rid of the on-line claims system.

### **STATUS:**

According to the Division of Administration, this recommendation has been implemented.

19 Louisiana Workforce Commission eliminate Second Injury Fund over time.

#### **STATUS: IMPLEMENTED**

Senate Bill 424, by Senator Donahue, was introduced during the 2010 Regular Session and referred to the Senate Committee on Labor and Industrial Relations. The bill was never reported out of committee. Senate Bill 639 by Senator Murray became Act 799 and sunsets the Second Injury Fund on December 31, 2014. The legislation also revamps the criteria for second injury fund claims, as well as the second injury fund processes, to better align its operations with its stated purpose and improve its efficiency.

Department of Social Services should implement on average a 1:8 supervisor-employee report ratio.

#### **STATUS: IMPLEMENTED**

Among other items, House Concurrent Resolution 77 by Representative Danahay and Senator Donahue of the 2010 Regular Session urged and requested the Department of State Civil Service to examine the supervisor-to-staff ratios within each executive branch agency to determine the appropriateness of such ratios and to report annually on the programs examined, the current ratio and the propriety of such ratio. While the resolution is less specific and much broader than the Commission's recommendation, testimony at hearings by the authors as well as State Civil Service indicated that the resolution comes from the Commission's recommendations and that State Civil Service is committed to evaluating and implementing the ideas.

With its recent reorganization efforts, DSS/DCFS is approximately 75% complete in reaching its 1:8 target ratio. According to DSS/DCFS, the effort will be completed after

DSS/DCFS receives final approval from Civil Service on personnel packages sent to Civil Service for review.

Place jurisdiction over all receivables by all departments in Louisiana state government with the Cash Management Review Board and require the State Receivables Report be compiled and published no later than 60 days after the end of every quarter.

# **STATUS:** NO ACTION (Legislation not enacted)

House Bill 1019 of the 2010 Regular Session by Representative Green would have created a single program within the Department of Revenue to serve as the primary debt collecting entity for the state and in that capacity collecting delinquent debts on behalf of all state agencies. This legislation failed to become enacted.

Direct the Division of Administration to determine the value and the "highest and best use" of each state-owned property, and develop opportunities for the state to enter into public-private development partnerships with private and non-profit public partners, chosen by competitive bid, in order to develop and manage state owned real estate in a manner that achieves the "highest and best use" of the property, increases cash flow for taxpayers, meets smart growth principles, and satisfies the highest standards of design and environmental sustainability.

### **STATUS: IMPLEMENTED**

Act 73 of the 2010 Regular Session (Senate Bill 412 by Senator Donahue) created the State Buildings and Lands Highest and Best Use Advisory Group with the charge of advising the commissioner of administration on all matters relating to state-owned property and development opportunities for the state to enter into public-private development partnerships with private, non profit or public partners, chosen by competitive bid, in order to develop and manage state-owned real estate in a manner that achieves the highest and best use of the property.

Develop cooperative arrangements with Arkansas and Mississippi which would identify and explore creative, synergistic opportunities to make the operation of state government and the provision of state government services more cost effective and efficient.

### **STATUS: UNDER CONSIDERATION**

The Division of Administration has indicated that they are in the process of identifying any

opportunities which may exist to implement the directive of this recommendation. There have been no arrangements entered into to date.

Sunset and abolish all special funds in the State Treasury and the statutes establishing such special funds, with some exceptions, as of June 30, 2011, after a full and comprehensive review of the Joint Legislative Committee on the Budget by December 31, 2010.

# **STATUS:** NO ACTION (Legislation not enacted)

Senate Bill 455 of the 2010 Regular Session by Senator Donahue would have abolished certain funds every four years unless legislation was introduced which continued or modified the fund. The legislation further required the Joint Legislative Committee on the Budget to perform a full and comprehensive review of all such special funds no later than December 31 of the year before such funds were to be abolished. This legislation failed to become enacted.

The governor and the legislature authorize and direct the LSU Health System to adopt the recommendations of Alvarez and Marsal for the operation of the interim Charity Hospital in New Orleans. The governor and legislature direct each other charity hospital in Louisiana to contract for a similar financial and operational assessment with a third party private sector consulting firm, such as but not necessarily Alvarez and Marsal, that specializes and has a proven track record in turnaround management, corporate restructuring and performance improvement for institutions and their stakeholders.

# **STATUS: IMPLEMENTED**

Senate Concurrent Resolution 18 of the 2010 Regular Session by Senator Donahue requested the Louisiana State University Board of Supervisors to study fully implementing the recommendations from the March 23, 2009, Interim LSU Public Hospital Financial and Operational Assessment performed by Alvarez and Marsal and to expand the findings to applications in all hospitals operated by the Louisiana State University System where it is found to be appropriate.

The governor and the legislature are urged to utilize and strictly apply the criteria of Act 842 of the 2008 Regular Session with eligibility for funding being limited to organizations that are accredited or certified by the Louisiana Association of Nonprofit Organizations or nationally certified or accredited and following the content of the existing executive order which content should be made statutory. Further the Legislative Auditor and Inspector General should have ample tools and mandates to oversee these funds with all due diligence.

#### **STATUS: NO ACTION**

This recommendation with regards to application of the requirements of Act 842 of the 2008 Regular Session has been implemented. The provisions of the recommendation which limit eligibility of funding to organizations that are accredited or certified by the Louisiana Association of Nonprofit Organizations or nationally certified or accredited does not seem to have been implemented to date.

27 Louisiana Workforce Commission write an RFP to privatize the issuance and distribution of certificates to one-stop participants.

# **STATUS: IMPLEMENTED**

The Division of Administration has implemented the recommendation for Louisiana Workforce Commission to write an RFP to privatize the issuance and distribution of certificates to one-stop participants. The program is currently under contract with ACT, Inc.

Department of Environmental Quality issue the RFP for the outsourcing of the Department of Environmental Quality Laboratory Services Division and eliminate an administrator position as part of the outsourcing of lab services.

### **STATUS: COMPLETED**

The Division of Administration has implemented the recommendation for Department of Environmental Quality to issue an RFP for the outsourcing of the Department of Environmental Quality Laboratory Services Division and eliminate an administrator position as part of the outsourcing of lab services. According to the department, this recommendation saved DEQ \$1.5 million in rental charges. The department awarded the contracts for water analysis, air analysis, UBOD (ultimate biochemical oxygen demand) analysis and radiological analysis in FY10.

Department of Environmental Quality lease office and warehouse space at reduced rates from the Department of Agriculture and Forestry.

# **STATUS: IMPLEMENTED**

According to the Department of Environmental Quality, this recommendation is in progress and estimated to yield a savings of around \$70,000, and this amount was reduced from DEQ budget in FY11. The Department of Environment Quality and the Department of Agriculture and Forestry have met several times in an effort to reach an agreement that would allow

LDAF to lease space to DEQ for offices, warehouse, and storage at the LDAF properties on Florida Boulevard and in Haughton, Louisiana. At a meeting on September 9, 2010, all parties reached an agreement in principle concerning DEQ's requirements and the facilities and services LDAF will provide. The departments are in the process of forwarding the first of these lease agreements to the Commissioner of Administration which includes DEQ leasing office space from LDAF in Baton Rouge.

30 Department of Environmental Quality cease operations of its library.

#### **STATUS: COMPLETED**

The recommendation for Department of Environmental Quality to cease operations of its library has been implemented. According to the department, it saved DEQ \$121,000. in rental charges. The department ceased operations of the library in December 2009, and the layoffs associated with the recommendation took effect on January 15, 2010. The library inventory is currently being distributed between the Louisiana State Library and other divisions of DEQ.

Department of Environmental Quality reduce the workforce TO by 20 through ongoing streamlining opportunities as determined by the Secretary.

# **STATUS: IMPLEMENTED**

According to the Department of Environmental Quality, this recommendation was implemented and was part of the department's FY10 mid-year reduction of 55 T.O. In FY10, the department froze 55 vacancies, accumulated by attrition, and realized the \$4.3 million savings associated with this reduction in its FY11 budget. The department completed the BA-7 process which unallotted the salaries and related benefits for these 55 vacancies in FY10.

Department of Wildlife and Fisheries consider consolidating the litter hotline from the Department of Environmental Quality.

#### **STATUS: IMPLEMENTED**

The recommendation for Department of Wildlife and Fisheries to consolidate the litter hotline from the Department of Environmental Quality has been implemented.

Department of Wildlife and Fisheries consolidate the marine, inland, and wildlife facilities at the Lacombe Hatchery.

### **STATUS: IMPLEMENTED**

According to the Department of Wildlife and Fisheries, they are in the process of implementing this recommendation. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

34 Department of Public Safety and Corrections – Public Safety Services outsource background checks.

#### **STATUS: UNDER CONSIDERATION**

According to the Department of Public Safety and Corrections – Public Safety Services, this recommendation is under consideration pending available funding to implement.

Department of Public Safety and Corrections – Public Safety Services outsource the Hazardous Materials 24-hour hotline.

# **STATUS: UNDER CONSIDERATION**

According to the Department of Public Safety and Corrections – Public Safety Services, this recommendation is under consideration pending available funding to implement.

Department of Public Safety and Corrections – Public Safety Services implement a vendor-operated mail room, and print and mail systems.

# **STATUS: UNDER CONSIDERATION**

According to the Department of Public Safety and Corrections – Public Safety Services, this recommendation is under consideration pending available funding to implement.

37 Department of Public Safety and Corrections – Public Safety Services consider outsourcing commercial fleet registration for interstate jurisdictions.

**STATUS: IMPLEMENTED** 

According to the Department of Public Safety and Corrections – Public Safety Services, this recommendation has been implemented.

Department of Public Safety and Corrections – Public Safety Services, Department of Health and Hospitals and Department of Veterans Affairs automate time and attendance systems.

#### STATUS: UNDER CONSIDERATION/IMPLEMENTED

According to the Department of Public Safety and Corrections – Public Safety Services, the high implementation cost of implementing this recommendation is forcing the department to delay this until later in light of current budget cuts. According to the Department of Health and Hospitals, they are in the process of implementing this recommendation. According to the Department of Veterans Affairs, three of five homes have the system in place. The other two homes are having to delay implementing the system until funds are available.

39 Department of Public Safety and Corrections – Public Safety Services consider outsourcing the centralized call center to a location in Louisiana.

#### STATUS: UNDER CONSIDERATION

According to the Department of Public Safety and Corrections – Public Safety Services, this recommendation is under consideration pending available funding to implement.

Department of Veteran Affairs consider consolidating pharmacy services at the veterans homes through an RFP.

# **STATUS: IMPLEMENTED**

According to the Department of Veteran Affairs, the consolidation of pharmacy services at the veterans homes through an RFP has been implemented. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Department of Veterans Affairs consider outsourcing the physician services at the veterans homes through an RFP.

### **STATUS: IMPLEMENTED**

According to the Department of Veterans Affairs, the outsourcing of the physician services

at the veterans homes through an RFP has been implemented. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Department of Veterans Affairs re-negotiate the competitive therapy services at the veterans homes.

### **STATUS: IMPLEMENTED**

According to the Department of Veterans Affairs, the re-negotiation of the competitive therapy services at the veterans homes has been implemented.

Department of Veterans Affairs evaluate outsourcing or re-negotiate the food contracts at the veterans home.

### **STATUS: IMPLEMENTED**

According to the Department of Veterans Affairs, this recommendation is being implemented. The department has evaluated their current system of providing food service and finds it cost effective. They will continue to monitor it. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session.

Legislation be enacted to allow reverse auctions.

# **STATUS: NO ACTION**

A reverse auction is a structured bid process that links web-based technology with traditional bidding methods to obtain lower prices for the customer. Pre-qualified vendors compete in a real-time online auction to determine the lowest responsible bidder. Louisiana's public bid law does not allow for reverse auctions. Senate Bills 367 and 427 of the 2010 Regular Session were introduced to allow for reverse auctions. Neither bill was enacted into law.

45 Continue the implementation of the LaGov (ERP) project.

### **STATUS: IMPLEMENTED**

On Monday, November 15, 2010, the Louisiana Department of Transportation and

Development, the agency pilot, will implement LaGov (ERP) with general availability. Between November 11 - 14, selected groups from the Department will be working in LaGov to complete their implementation and conversion process.

46 Consolidate the state's data processing assets to move to a centralized data environment.

#### **STATUS: IMPLEMENTED**

To provide a stable fiscal foundation for consolidation and maximize savings, the Division of Administration proposed amendments to Senate Bill 472 of the 2010 Regular Session that would have changed the existing information technology legislation and created a special fund for consolidation and economies within information technology. Senate Bill 472 was not enacted into law.

The Chief Information Officer and staff are working with Division of Administration executive management on a plan to consolidate the information technology infrastructure support of the larger cabinet departments. The Office of Information Technology is currently surveying the departments on key metrics that will document the numbers for the current year and provide a solid benchmark for reductions.

47 Continue the implementation of e-mail as a statewide shared enterprise service.

#### **STATUS: IMPLEMENTED**

The number of mailboxes migrated to statewide e-mail has increased from 8,814 to 29,700. Since the last update, the Division of Administration has completed migration of the Department of Children and Family Services and the Office of Group Benefits. Migrations of the Louisiana School for the Deaf, Special School District and the Louisiana School for the Visually Impaired are in progress. Approximately ten thousand mailboxes across fourteen departments have not been migrated to the statewide shared enterprise service.

48 Implement an IT spend analysis/agency efficiency scorecard.

#### **STATUS: IMPLEMENTED**

The Information Technology Spend Survey has been distributed to the agencies. Survey results will be compiled for cabinet level review before the end of 2010. Any savings opportunities resulting from this study will be quantified and incorporated into the Office of Information Technology consolidation plans and budget recommendations.

49 Review, modernize and consolidate management of IT procurement.

# **STATUS: NO ACTION**

Senate Bill 417 of the 2010 Regular Session would have transferred the office of telecommunications management to the office of information technology. Senate Bill 727 of the 2010 Regular Session would have updated Louisiana's procurement statutes. Neither bill was enacted into law.

50 Implement a single infrastructure for external health care initiatives.

# **STATUS: IMPLEMENTED**

The single infrastructure will be used to create and exchange health care records for Louisiana citizens in a secure and exchangeable format for everyday use. A network study is in process by the Department of Health and Hospitals and Louisiana State University-Health Sciences Center had a request for proposal in process which would have addressed the plan for state hospitals.

51 Continue implementation of a management of enterprise network infrastructure.

#### **STATUS: IMPLEMENTED**

The continued implementation of a management of enterprise data center infrastructure will assist to eliminate duplicate network infrastructure transport, routing equipment, switching equipment, and security elements, which will yield cost benefits. Based on information from the Division of Administration, pooling of technical support staff will provide economy of scale to drive down cost of personnel and total number of state employees. Also, consolidation of all executive branch agencies to a shared enterprise network architecture will reduce the number of network devices required and will directly reduce the related environmental cost, such as floor space, wiring, power consumption, and cooling.

Require at least 60% of the money in Louisiana's Capital Outlay Program be spent on road and bridge construction and maintenance through the existing priority program and at least 20% of the money in Louisiana's Capital Outlay Program be spent on deferred maintenance of state buildings, including colleges and universities, for each year of the next five years.

**STATUS:** NO ACTION (Legislation not enacted)

Senate Bill 292 of the 2010 Regular Session by Senator Donahue introduced and provided

for the implementation of the recommendation. This legislation failed to become enacted.

Require non-elderly, non-disabled recipients of any affordable housing or housing assistance program offered through the Louisiana Housing Finance Agency to obtain formal employment in the private sector or government, and require that those recipients who claim they cannot find employment to participate in a supervised job search or in educational job training program that assists people to obtain employment or perform community service.

### **STATUS: NO ACTION**

There has been no action taken to implement the provisions of this recommendation.

Direct all boards and commissions, except those boards responsible for administering Louisiana's retirement systems, to file electronically, on or before February 1 of each calender year, with the Commissioner of Administration of the state of Louisiana, the Speaker of the Louisiana House of Representatives and the President of the Louisiana Senate, a financial statement setting forth in detail the assets and liabilities, including unencumbered and encumbered cash on hand, of each board and commission. Further direct all money which is not needed by these boards be subject to appropriation for any lawful purpose by the Louisiana Legislature.

# **STATUS:** NO ACTION (Legislation not enacted)

Senate Bill 560 of the 2010 Regular Session by Senator Donahue was introduced and provided for the implementation of the recommendation. This legislation failed to become enacted.

State government create a website modeled after the "Where the Money Goes: Window on State Government and Transparency at Work in Texas" website provided by the Texas Comptroller of Public Accounts which is a user friendly website containing a database on state spending searchable by state agency, payee and category of expense, and which includes a virtual check register updated daily and available twenty-four hours a day. Louisiana state government also assimilate into this new website the best practices and user-friendly nature exhibited by the state of Utah's "transparent.utah.gov" website, which is dedicated to the transparency and accountability of Utah's government finances.

### **STATUS: IMPLEMENTED**

The Division of Administration operates a budgetary website which makes available a

substantially similar amount and scope of information as the Texas website.

Make pretrial mediation of disputed claims filed with the Office of Workers' Compensation voluntary, which will eliminate the need for six attorney mediators at that office an average annual savings of \$75,000 for each mediator.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

57 The Department of Revenue be authorized and directed to establish provisions on its website so that taxpayers may ask questions about tax notices and receive answers online, through email, and that allow taxpayers to file an appeal of an alleged delinquency online.

#### **STATUS: IMPLEMENTED**

The Division of Administration has indicated that the Department of Revenue has been exploring implementing this recommendation. The ability to access the Department of Revenue through their website in a manner required by the recommendation is not currently possible.

Urge departments and agencies of state government to contract with the Department of Revenue to have their document and remittance processing performed by that department until that department equipment is used as close to 100% of the time as is practical and possible.

# **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

The Louisiana Workforce Commission audit program for unemployment insurance taxes be transferred to the Department of Revenue and that no more than 75% of the monies spent by the Louisiana Workforce Commission to perform this service be appropriated annually to the Department of Revenue to perform the service.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

Transfer the audit functions and responsibilities of the International Registration Plan currently administered by the Department of Public Safety and Corrections to the Department of Revenue, which currently performs audits for the International Fuel Tax Agreement, and require that no more than 75% of the monies spent by the Department of Public Safety and Corrections to perform these services be appropriated to the Department of Revenue to perform the services.

### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

That inefficient and circular flows of tax payments and tax credits be eliminated by having the state make a direct payment to the local government or entity levying the tax or surcharge for which tax credits are taken.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

All departments and agencies of Louisiana state government to the maximum extent possible contract with the Department of Public Safety and Corrections for prison labor to perform cleaning and janitorial services.

# **STATUS: IMPLEMENTED**

The Division of Administration has maximized to the extent possible the amount of janitorial services performed through contract with the Department of Public Safety and Corrections.

Direct the Department of Health and Hospitals to immediately and fully implement the provisions of RS 22:1065 et seq., better known as the "Baby Bill," as well as the Louisiana Health Insurance Premium Payment Program "LaHipp" and report to the Legislature on a semi-annual basis its results to fully implement these two provisions of Louisiana law.

#### **STATUS: NO ACTION**

The Department of Health and Hospitals has fully implemented the "Baby Bill" and LaHipp and will begin reporting to the Legislature on a semi-annual basis in 2011.

The fixed-site scale responsibilities of the Department of Transportation and Development be transferred to the Louisiana State Police, and the State Police be directed to achieve a

savings of at least 25% in the second year through the consolidation of the responsibilities.

# **STATUS: IMPLEMENTED**

Act 320 of the 2010 Regular Session (Senate Bill 635 by Senator Long) transferred the fixed-site scale responsibilities of the Department of Transportation and Development be transferred to the Louisiana State Police. The legislation did not require that State Police achieve a savings of at least 25% in the second year through the consolidation of the responsibilities.

The Department of Revenue contract with willing local political subdivisions to have the department, while it is auditing for state sales taxes, to also audit for local sales taxes and be paid a reasonable fee to be negotiated between the two entities.

### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

Establish single location for information technology help desk functions for all state agencies and its employees.

### **STATUS: IMPLEMENTED**

According to the Division of Administration, they are currently in the process of establishing a single location for information technology help desk functions for all state agencies and their employees.

Develop plans to further integrate services of the Department of Social Services and the Louisiana Workforce Commission, especially those services where shared clientele is realized.

#### **STATUS: IMPLEMENTED**

According to the Department of Social Services (renamed Dept. of Children and Family Services in the 2010 Regular Session (DCFS)) and the Louisiana Workforce Commission (LWC), the two departments are continually working on further integration of delivery of services, particularly in instances of shared clientele. The recommendation was directed at the transition of DCFS clients to LWC's One-Stop Centers for services as clients become work ready. Particular mention was made of DCFS' clients enrolled in their Temporary Aid to Needy Families (TANF) program (specifically TANF's Strategies to Empower People

(STEP) Program) and/or Supplemental Nutrition Assistance Program (SNAP) (specifically SNAP's Louisiana Job Employment Training (LaJET) Program) as both programs have work readiness and work search components and LWC's One-Stop Centers provide such services. Both DCFS and LWC have redesigned their processes and program features to meet the needs of shared clients. The implementation of the redesign is in progress at a pilot site and will be moving to twelve additional key areas of the state initially.

Expand current efforts to reduce unused nursing home bed capacity.

#### **STATUS: IMPLEMENTED**

According to the Department of Health and Hospitals (DHH), Louisiana had the most nursing home beds along with the highest number of residents per 1,000 over the age of 85. However, Louisiana also has one of the lowest nursing home bed occupancy rates. The funding formula for Medicaid payments to nursing homes is based in part upon square footage; consequently, the low occupancy rate was resulting in an estimated cost to the state of more than \$20 million annually for empty beds. DHH is continuing its bed buy-back and private room conversion programs to provide incentives to close beds. In addition, Act 150 of the 2010 Regular Session by Representative Tucker raised the occupancy floor in the reimbursement methodology from 75% to 85%. In other words, previously, nursing facilities were reimbursed 100% of their allowable costs as long as the facility maintained at least 70% occupancy; under Act 150, a dip below 85% occupancy changes the reimbursement formula by not allowing certain costs associated with square footage to be calculated as allowable costs into the reimbursement rate. Consequently, the higher minimum occupancy penalty is an incentive for nursing home operators to eliminate unused bed capacity.

Develop pilot program for long-term care services for the elderly and people with adult-onset disabilities.

### **STATUS: IMPLEMENTED**

The Department of Health and Hospitals (DHH) reported that a significant growth in both the population of Americans over the age if 55 and in the cost of long-term personal care is expected. DHH looked at models of integrated and coordinated care in other states as possible strategies for Louisiana to address these anticipated needs while reasonably containing cost growth. DHH is in the process of researching legal authorities and best practices for the development of one or more pilot programs in selected areas of the state.

Transfer Independent Living, Community & Family Support, and Traumatic Head and Spinal Cord Injury Trust Fund programs from Department of Social Services, Louisiana Rehabilitation Services to Department of Health and Hospitals, Office of Aging and Adult Services.

### **STATUS: COMPLETED**

Act 939 of the 2010 Regular Session (House Bill 1198 by Representative Katz) transferred the Independent Living, Community & Family Support, and Traumatic Head and Spinal Cord Injury Trust Fund programs from Department of Social Services, Louisiana Rehabilitation Services to the Department of Health and Hospitals, Office of Aging and Adult Services effective July 1, 2010. The transfer took place with no interruption in services. DHH is currently evaluating the programs and identifying areas for increased efficiency and effectiveness.

Provide a tax clearance requirement for all state vendors and contractors and permit state departments and agencies to "garnish" payment to vendors and contractors doing business with the state and who also have a final judgment as to an account receivable in favor of the state.

# **STATUS:** NO ACTION

Implementation of this recommendation would require adding a tax clearance requirement to the laws regarding Public Works Contracts, Professional, Personal, Consulting and Social Service Contracts and the Procurement Code. In addition, a requirement would also need to be added that any contracts or bid specifications provide that the vendor or contractor agree to an offset for any payments due by the state of any final judgements in favor of the state as to an account receivable from that vendor or contractor. The recommendation came to the Advisory Group as a "good government" suggestion from the Department of Revenue. According to the Division of Administration, this recommendation has not been discussed nor committed to by them and they are therefore declining to provide any comments for an update on the status of this recommendation.

Perform a system-wide analysis of behavioral health needs of high risk children within the child welfare and Office of Juvenile Justice systems to maximize the use of Medicaid funding. Such analysis shall be performed in-house by state employees.

### **STATUS: IMPLEMENTED**

Both the Office of Juvenile Justice (OJJ), the Department of Social Services (renamed

Department of Children and Family Services in the 2010 Regular Session (DCFS)) and the Department of Health and Hospitals' (DHH's) Office of Behavioral Health provide services to youth in the community through residential treatment. A coordinated system of care (CSoC) should provide a more efficient assessment, diagnosis, medical management, research-based community services, day treatment, and inpatient services. Also, by pooling resources, all agencies can maximize federal funding opportunities and leverage services. A system-wide analysis with four child-serving agencies (DCFS, OJJ, DHH and Dept. of Education) is in progress. The analysis is being led by a project manager housed in DCFS and supplemented with a national Medicaid consultant, Mercer. The date for full implementation has not yet been determined but some statewide services, and one or more regional sites for full system implementation, is anticipated to occur during Fiscal Year 2011-12.

Merge Capitol Police from the Division of Administration into Department of Public Safety & Corrections, Public Safety Services.

**STATUS:** IMPLEMENTED (Legislation failed to pass; however, Executive Budget transferred funding and TO)

House Bill 900 by Representative Gallot of the 2010 Regular Session would have transferred the Capitol Police from the Division of Administration to the Department of Public Safety and Corrections. The legislation failed to pass as it was still in Senate committee when session adjourned. However, the Appropriations Act appropriated the funding and positions for Capitol Police to the Department of Public Safety and Corrections - Public Safety Services. According to the Division of Administration, this recommendation has been administratively implemented for the current fiscal year.

Governor's Office on Homeland Security and Emergency Preparedness work with Louisiana's congressional delegation to identify and utilize federal funding for establishing shelter-capacity in-state for Louisiana residents who cannot self-evacuate and shelter during emergency periods.

### **STATUS: IMPLEMENTED**

The Governor's Office on Homeland Security and Emergency Preparedness (GOHSEP) on behalf of Louisiana, continues to appeal to the Federal Emergency Management Agency (FEMA) to allow a portion of the already allocated Hazard Mitigation funding to be available for the purpose of sheltering capacity. While the State argues that providing adequate instate sheltering facilities actually mitigates loss of life and property and enhances recovery,

FEMA has been unwilling to allow the use of the available funding in a nontraditional manner. Additionally, last September, GOHSEP's chief of staff testified before the United States Congress, House Committee on Transportation and Infrastructure's Subcommittee on Economic Development, Public Buildings, and Emergency Management and asked for support in implementing the proposal to use Stafford Act Hazard Mitigation funding to build multi-purpose facilities that can be used as mass shelters during a disaster. GOHSEP's goal is to increase Louisiana's in-state shelter capacity to 50,000.

Consolidate eligibility and enrollment functions for citizens needing services or support from Department of Social Services or Department of Health and Hospitals at no additional costs.

# **STATUS: IMPLEMENTED**

According to the Department of Social Services (renamed in the 2010 Regular Session of the Legislature as the Department of Children and Family Services (DCFS)) and the Department of Health and Hospitals (DHH), there are several programs in both department that have similar eligibility criteria and significant overlapping clients. By coordinating or combining key components of the various benefit programs administered (such as Medicaid, LaCHIP, WIC, TANF, SNAP and CCAP) for eligibility and/or enrollment, the administrative burden will be lessened on both the state and the citizens served. Both departments are working to accomplish this through the use of web-based technology, a centralized call center, electronic case records, and a provider portal. The efforts continue to move forward as DCFS's federal partners have approved all related RFPs and planning documents.

Automate Department of Natural Resource's oil and gas permitting and reporting processes under the Office of Conservation.

#### STATUS: NO ACTION

Recommendation was to develop a plan to automate the oil and gas permitting and reporting processes. The processes are being reported manually on paper reports for data entry by department staff and the recommendation was to move to electronic reporting. However, upon further evaluation and analysis by the Department of Natural Resources, the cost to implement such recommendation dramatically exceeds any savings to be realized. Consequently, no further action was taken.

77 Transfer appropriate rehabilitation services functions in the Department of Social Services to the Department of Health and Hospitals and the Louisiana Workforce Commission.

### **STATUS:** COMPLETED

Act 939 of the 2010 Regular Session (House Bill 1198 by Representative Katz) transferred programs and staff under the Louisiana Rehabilitation Services (LRS) in the Department of Social Service (renamed Department of Children and Family Services) to the Department of Health and Hospitals (DHH) and the Louisiana Workforce Commission (LWC) effective July 1, 2010. Specifically, LRS programs and services related to the Louisiana Commission for the Deaf, the Traumatic Head and Spinal Cord Injury Trust Fund Program, the State Personal Assistance Services Program and the Community and Family Support Program were transferred to DHH. LRS programs and services related to the Vocational Rehabilitation Program, Blind Services and the Blind Vendors Trust Fund, Independent Living Part B Program and the Independent Living for Older Blind Program were transferred to the LWC.

Board of Elementary and Secondary Education study the use of digital textbooks in state schools and to report to the Legislature prior to March 2010.

### **STATUS: COMPLETED**

Act 659 of the 2010 Regular Session (Senate Bill 533 by Senator LaFleur) requires the State Board of Elementary and Secondary Education to make every effort to ensure that electronic versions are available for every title it approves for placement on the state list of approved textbooks and instructional materials. The Act also requires the electronic version of an approved printed textbook or instructional material be placed on the state list.

All Louisiana public school students who have been suspended from school for more than five days in a school year or who have more than ten unexcused absences from school in a school year may be required to enroll in the Louisiana National Guard Youth Challenge Program or alternatively, be placed in the Louisiana Department of Education's Jobs for America's Graduates Program, at the discretion of the principal. Pay for increased enrollment in the Youth Challenge Program and/or the JAG Program with Minimum Foundation Program funds. Change Louisiana law to prohibit students from dropping out of school until they have reached 18 years of age.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

Except as required by the federal government, the Louisiana Constitution, or court order, limit State General Fund appropriations in FY 10-11 and FY 11-12 for operating expenses to no more than 98% of each prior fiscal year's appropriation while, at a minimum, providing the same kind and level of needed services as provided in the prior fiscal year through increased productivity.

# **STATUS: NO ACTION**

While certain budget units were reduced, no formal action was taken to consistently, across-the-board limit programs to 98% of prior fiscal year's funding while maintaining performance standards.

Request an independent study of "Charity Hospital" to evaluate the overall plan and report findings to the legislature before the convening of the next regular session.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

The Department of Health and Hospitals may, to control expenditures, negotiate supplemental rebates for the Medicaid pharmacy program in conjunction with the preferred drug list. In these negotiations, the preferred drug list may be adjusted to reduce costs by revising the state maximum allowable cost methodology for generic drugs, and should then require manufacturers to compete for placement on the preferred drug list based on cost when there is more than one brand in a class.

#### **STATUS: UNDER CONSIDERATION**

There has been no action taken in furtherance of this recommendation.

Direct the Department of Education and the Board of Elementary and Secondary Education to pursue student based budgeting.

#### STATUS: COMPLETED

House Concurrent Resolution 20 of the 2010 Regular Session requests the State Board of Elementary and Secondary Education to implement a student-based budgeting model in which eighty percent of the Minimum Foundation Program funds be used for instructional expenditures at the school level, and funds must be allocated to schools based on their enrollment and the characteristics of students that generate additional weighted funds.

House Concurrent Resolution 243 of the 2010 Regular Session provides legislative approval of the formula to determine the cost of a minimum foundation program of education in all public elementary and secondary schools as well as to equitably allocate the funds to city, parish, and other local public school systems as developed by the State Board of Elementary and Secondary Education and adopted by the board on June 8, 2010. The resolution states that the "State Board of Elementary and Secondary Education directs the Louisiana Department of Education to establish a task force to study funding for public education to include the following issues: Review the effectiveness of the wealth factors in the MFP formula; evaluate a potential increase of the 70% instructional requirement to 80%; and continue the study of student-based budgeting including the impact of desegregation litigation on its implementation."

Governor and legislature authorize the Department of Health and Hospitals to use co-pays up to ten dollars for emergency room treatment to the extent allowed by federal law and in a way that would encourage proper use of resources and discourage overuse of resources that may not be needed. Such co-pay shall not apply to services rendered for emergency conditions or services for children.

### **STATUS:** NO ACTION (Legislation failed to pass)

House Bill 596 by Representatives Morris and Tucker and Senator Donahue of the 2010 Regular Session would have authorized the use of co-pays for non-emergency services delivered through an emergency room hospital or emergency department. The legislation failed to pass as it was never scheduled for hearing in House Committee. As this recommendation requires legislation (as well as administrative action and federal approval), no further action has been taken.

The Board or Regents, in collaboration and consultation with the postsecondary education management boards, study the consolidation of purchasing functions among the campuses to increase purchasing power.

### **STATUS: UNDER CONSIDERATION**

According to the Board or Regents, this recommendation is under consideration.

86 Department of Wildlife and Fisheries write an RFP to outsource control of aquatic plants.

**STATUS: IMPLEMENTED** 

According to the Department of Wildlife & Fisheries, the department is in the process of implementing this recommendation.

87 Department of Public Safety and Corrections - Corrections Services expand its partnership with Louisiana State University Health Sciences Center - Shreveport to provide the more costly medications to inmates in the Shreveport region.

### **STATUS: IMPLEMENTED**

According to the Division of Administration, this recommendation has been implemented.

Direct the Office of Juvenile Justice to privatize health care services in secure care through an RFP.

#### **STATUS: IMPLEMENTED**

According to the Office of Juvenile Justice, this recommendation is in the process of being implemented. The office has contracted with a new health services provider, who is in place for two of the three secure care facilities.

Direct the Office of Juvenile Justice to privatize pharmacy services in secure care through an RFP.

#### **STATUS:** IMPLEMENTED

According to the Office of Juvenile Justice, this recommendation is in the process of being implemented. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. The pharmacy component was combined with the new health services provider.

Office of Juvenile Justice consider privatizing laundry services in secure care through an RFP.

### **STATUS: UNDER CONSIDERATION**

According to the Office of Juvenile Justice, this recommendation is being implemented.

The Military Department consider outsourcing billeting on their installations through an RFP.

### **STATUS: NO ACTION**

According to the Military Department, they have analyzed this recommendation. The department has concluded that, based on projected higher cost estimates to outsource these services, it is more feasible and economical to maintain billeting internally. Currently, the federal government is operating two of three billeting operations both in Jackson Barracks and Camp Beauregard at no cost to the state.

The Military Department consider outsourcing utilities on their installations through an RFP.

#### **STATUS: IMPLEMENTED**

According to the Military Department, the department is in the process of implementing this recommendation. The primary electrical distribution system at Camp Minden has been outsourced to Entergy. Entergy is responsible for all services, code requirements and environmental issues. Entergy has provided individual meters at all facilities to include commercial tenants on Camp Minden. This allows the installation commander to evaluate performances and identify federal, commercial, and state coding for these metered facilities. The primary electrical distribution system is outsourced and privatized at Esler Field, Hammond and Camp Villere. The department is currently in discussion with Center Point Gas to privatize the national gas system and the gas pipeline system at Camp Minden to reduce operating services costs at the installation. Cost savings have not been determined yet. Negotiations are continuing.

The Military Department consider outsourcing fixed charge services on their installations through an RFP.

#### **STATUS: IMPLEMENTED**

According to the Military Department, this recommendation is being implemented.

The Military Department consider outsourcing upgrades/replacement of sewerage treatment and waste water collections on expanding bases through an RFP.

#### **STATUS: NO ACTION**

According to the Military Department, this recommendation is being implemented. Federal outsourcing for a new mechanical sewerage treatment plant at Camp Minden is in progress.

Camp Minden environmental development growth is expanding and the current sewerage system will not be able to handle expansion and DEQ reductions in discharge requirement effective 2012. A new sewerage treatment facility is essential to increased military and tenant usage. Cost savings have not been fully calculated as the department determines the best course of action to upgrade or replace the existing system.

The Military Department consider outsourcing and improving fleet utilization through an RFP.

#### **STATUS:** NO ACTION

According to the Military Department, the department has evaluated the recommendation and finds it not to be cost effective. Based on projected higher cost estimates to outsource fleet vehicles through lease programs, the department has found that it was more feasible and economical to maintain fleet vehicles internally; however, the department has reduced the number of vehicles within its fleet.

The Department of Health and Hospitals establish a competitive procurement process for operation of inpatient mental health institutions and/or certain services provided at the institutions, and include in the solicitations a requirement for constructing new facilities without using any state debt.

### **STATUS: IMPLEMENTED**

Senate Bill 295, by Senator Donahue, was introduced to accomplish this recommendation. House Bill No. 979, by Representative Simon, would also have implemented this recommendation. Neither bill made it through the legislative process. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. The Department of Health and Hospitals is in the process of implementing this recommendation under the budgetary authority.

97 The Department of Health and Hospitals, Office of Aging and Adult Services implement a needs-based allocation of services in the Elderly and Disabled Adult Waiver Program and the Personal Care Attendant Services Medicaid Option by the end of FY 2009-2010.

### **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this

recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Division of Administration, this recommendation is in the process of being implemented.

The Department of Health and Hospitals implement a competitive procurement process for Personal Care Services to reduce the number of providers in each department administrative region.

### **STATUS: NO ACTION**

According to the Division of Administration, no action has been taken on this recommendation.

The Department of Health and Hospitals write an RFP to privatize secure residential services for persons found "Not Guilty by Reason of Insanity" and the "Lockhart" population.

### **STATUS: IMPLEMENTED**

According to the Department of Health and Hospitals, the department is in the process of implementing this recommendation.

The Department of Insurance be given permission to buy its own telephone system, which will be an improved system, and also save \$250,000 each year, beginning with the second year after the purchase.

### **STATUS: IMPLEMENTED**

The Division of Administration has indicated that this recommendation is in the process of being implemented.

The LSU Health Care Services Division be directed, to the maximum extent possible, to execute affiliation agreements with other hospitals that have high levels of Medicare patients and a commitment to resident training in order to receive additional money from Medicare for graduate medical education, which such additional monies are currently being left on the table because of low numbers of Medicare patients in the Charity Hospital system.

#### **STATUS: IMPLEMENTED**

Senate Bill 428 of the 2010 Regular Session by Senator Donahue provided for the implementation of this recommendation. This legislation failed to become enacted.

The Department of Health and Hospitals consider reducing the administrative costs of the Louisiana Medicaid Program by at least 5%.

#### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

Develop plan to remove the state of Louisiana from the leasing of buildings and office space.

### **STATUS: IMPLEMENTED**

Act 72 of the 2010 Regular Session (Senate Bill 404 by Senator Donahue) requires the Division of Administration to develop a long-term plan for the creation of regional governmental centers as "one-stop shops" for state services. Further requires that after the adoption of the plan, the commissioner of administration shall not approve a new lease or the renewal of any lease or approve the purchase for agency housing space that is in conflict with the long-term plan. Also, provides that the commissioner may require that state-owned property used for the delivery of state services that is not designated as a center be sold once services are transferred to the center.

104 Create a privatization and outsourcing unit within the Division of Administration having appropriate experience and expertise and provide that such unit is a resource for all departments and agencies considering or implementing privatization or outsourcing regardless of which department controls the asset or the service being privatized or outsourced. The unit will serve as a center of functional excellence for privatization and outsourcing.

# **STATUS: NO ACTION**

According to the Division of Administration, they have evaluated costs associated with the establishing of a special unit specializing in privatization and in outsourcing as well as the benefits and savings anticipated to be realized by the establishment of such. It is their opinion that this recommendation is cost prohibitive. No further action was taken.

105 Every department and agency be required to: (1) Organize itself structurally for the delivery of services along uniform regional boundaries as determined by the state; (2) Shift transactions with the public to an electronic online capability as appropriate; and (3) Support regional Government Service Centers under a "mall concept" whereby citizens may go for all government services and processes that could be accessed electronically or with the help

of skilled specialists. Department and agency field offices be consolidated to such centers and surplus buildings and personnel be addressed.

# **STATUS: IMPLEMENTED**

Act 72 of the 2010 Regular Session (Senate Bill 404 by Senator Donahue) requires the Division of Administration to development of a long term plan to create regional governmental service centers for the delivery of government services. Requires regular updates by the Division on the status of the development of the plan and on its implementation.

Each state department is to prepare and provide a review or an analysis of what could be changed, modified, consolidated, eliminated, streamlined, improved and/or enhanced to ultimately permanently reduce or eliminate continuation costs or expenses in their respective department, agency, board, or commission. Provide financial incentives for implementation of permanent sustainable savings.

### **STATUS: NO ACTION**

Part of the routine budget process is for agencies to evaluate and make recommendations regarding suggestions to ultimately permanently reduce or eliminated continuation costs or expenses in their respective areas; however, providing the type of financial incentives (10% of savings) for the implementation of permanent sustainable savings is not routine. No formal action was taken nor process changed as a result on this recommendation.

Office of Juvenile Justice partner with the Department of Social Services and other stakeholders to better implement the Families in Need of Services Program with a goal of preventing youth from entering the costly juvenile justice system.

#### **STATUS: IMPLEMENTED**

The Office of Juvenile Justice (OJJ), the Department of Social Services (renamed the Department of Children and Family Services (DCFS) in the 2010 Regular Session and sometimes the Department of Health and Hospitals (DHH) provide services to youth adjudicated as Families in Need of Services (FINS). The child welfare system and juvenile justice system provided services in a fragmented service delivery model that was not well coordinated and often times difficult for families, law enforcement, judges and case workers to navigate. Instead of pooling resources and leveraging funding to achieve greater outcomes, children with the highest level of need were often detained in secure or residential settings which are proven to be the highest cost services with the poorest outcomes. A

system-wide analysis with four child-serving agencies (DCFS, OJJ, Dept. of Health and Hospitals and Dept. of Education) is in progress. The analysis is being led by a project manager housed in DCFS and supplemented with a national Medicaid consultant, Mercer. The date for full implementation has not yet been determined but some statewide services, and one or more regional sites for full system implementation, is anticipated to occur during Fiscal Year 2011-12.

School districts should work with the Office of Juvenile Justice to forward local Minimum Foundation Program (MFP) funds to OJJ for students transferred to state custody and are no longer in local schools, eliminating the "double payment" for each student's education by the state and so that MFP dollars follow the student.

### **STATUS: COMPLETED**

Act 131 of the 2010 Regular Session (Senate Bill 285 by Senator Donahue) provided that an alternative school located in a secure care facility under the jurisdiction of the office of juvenile justice shall be considered a public elementary or secondary school and included by the State Board of Elementary and Secondary Education in the minimum foundation program formula. In addition to the allocation of the state's share per pupil amount, the city, parish, or other local public school system in which the student would have otherwise been enrolled shall allocate and transfer to the office of juvenile justice and amount of money equal to the local share per pupil amount.

Develop plan and explore efficiency opportunities for consolidating field sampling programs within the departments of Health and Hospitals, Environmental Quality and Wildlife and Fisheries.

#### **STATUS: IMPLEMENTED**

The Department of Health and Hospitals (DHH), Department of Environmental Quality (DEQ) and the Department of Wildlife and Fisheries (DWF) were all engaged in field sampling of water. DHH sampling focused on determining the level of fecal coliform and ecoli levels in molluscan shellfish growing areas. DEQ collected water and aquatic biota to test for levels of mercury in the water body and in the fish. DWF tested for water quality properties such as salinity, turbidity and conductivity as well as fish population parameters. As of October 2010, DHH has given access to DWF and DEQ to a shared database for all water quality sample results, biotoxin sample results, and chemical analysis from meat samples. In addition, agreements have been made for DEQ to test fish samples collected by DWF. The three agencies continue to meet on ways to leverage their work on water, fish and

shellfish samplings and the current year's budget reflects savings from those efforts.

Department of Health and Hospitals to study appropriate role and determine best future use of Villa Feliciana (VF) Medical Complex either as a medical facility or otherwise.

### **STATUS: IMPLEMENTED**

The Department of Health and Hospitals (DHH) has been following a policy of moving away from the role of direct provider of services. The Villa Feliciana (VF) Medical Complex is operated by DHH's Office of Aging and Adult Services (OAAS) as a facility providing acute and long-term care services for patients that are particularly difficult to care for and/or whose needs have not been effectively met elsewhere. DHH continues to review long-term options to address the need the VF has historically filled and to ensure that services are provided in the most cost-effective manner. DHH is also working with other offices and departments to explore new uses for VF that more effectively leverage state dollars by providing services to persons who are currently being served in setting that are not reimbursable through federal sources.

Develop plan and explore efficiency opportunities for consolidating/leveraging of the Department of Health and Hospitals and the Department of Environmental Quality drinking water programs for testing and monitoring and transfer Lead-base Paint Program from DEQ to DHH.

### **STATUS: NO ACTION**

According to the Department of Health and Hospitals (DHH) and the Department of Environmental Quality (DEQ), the drinking water testing and monitoring done by the DHH for its Safe Drinking Water Program is to meet specific federal Environmental Protection Agency (EPA) guidelines and do not overlap or duplicate activities done by DEQ for its Clean Water Program including Source Water protection. In addition, upon evaluation, the transfer of Lead-based Paint Program from DEQ to DHH's Office of Public Health also would not improve efficiencies or result in savings. Consequently, no formal action was taken nor was any plan developed toward implementing this recommendation.

The Department of Natural Resources should restructure the Office of the Secretary, Management, and the Atchafalaya Basin.

**STATUS: COMPLETED** 

The permitting teams of the departments of Natural Resources, Wildlife and Fisheries, and Environmental Quality should be co-located.

# **STATUS:** COMPLETED (Cost prohibitive)

The agency reports that assessment since adoption of this Recommendation indicates that implementation is not cost beneficial.

The Office of Coastal Protection and Restoration should promote cost savings by holding unfilled positions open and restricting travel.

#### **STATUS: IMPLEMENTED**

Agency reports that implementation of this Recommendation remains IN PROGRESS. By its nature, the Recommendation is ongoing. The agency further indicates the following: "OCPR's new designation as a legal "office" which began on July 1, 2010, will require that key vacant positions be filled to accomplish the stated mission of the office, but OCPR will be diligent in filling only necessary positions. A new travel policy has been implemented which limits the number of out- of-state conferences staff may attend."

The Public Service Commission should be subjected to the criteria of full cost recovery.

# **STATUS: IMPLEMENTED**

Act 1001 of the 2010 Regular Session requires the development of a "cost recovery" budget request form to be completed by each executive branch budget unit beginning with the 2011-2012 budget process. Because LEGISLATIVE ACTION is required for full implementation, no further status change is expected until the legislature convenes.

The Public Service Commission should reduce the number of telephone lines and delete voice mail.

**STATUS: COMPLETED** 

The dues and subscriptions for the entire Public Service Commission that no longer serve the agency's needs or which are too costly should be eliminated.

**STATUS: COMPLETED** 

The Public Service Commission should consolidate the number of copiers and electronic devices throughout the agency.

**STATUS: COMPLETED** 

The Public Service Commission should reduce the number of vehicles and implement the use of "pool vehicles".

**STATUS: COMPLETED** 

The Public Service Commission should use one purchasing source with all purchase orders issued from a central location; additionally the agency should make efforts to buy in bulk, maintain an adequate inventory of supplies and equipment, and implement a requisition system for issuance statewide.

**STATUS: COMPLETED** 

The Public Service Commission should reduce agency membership in professional regulatory organizations.

**STATUS: COMPLETED** 

The Public Service Commission should continue to move toward electronic documentation and filing requirements to reduce paper, office supplies, postage, and other associated costs.

**STATUS: COMPLETED** 

To the extent possible, the Public Service Commission should consolidate multiple investigations within a single subpoena request to reduce enforcement costs.

**STATUS: COMPLETED** 

The Public Service Commission should maintain and retain information obtained through the subpoena process in a database to avoid duplication of requests for records that must be purchased.

**STATUS: COMPLETED** 

The Office of Coastal Protection and Restoration should continue to integrate the state's existing coastal restoration, hurricane, and flood protection efforts.

#### **STATUS: COMPLETED**

The agency reports that implementation of the Recommendation is now COMPLETE; the study is ongoing.

The Office of Coastal Protection and Restoration should continue utilizing the support, staff, science and legal services of other agencies to avoid duplication and retain efficiency.

### **STATUS: COMPLETED**

The agency reports that implementation of the Recommendation is now COMPLETE; nature of the Recommendation is ongoing.

The Office of Coastal Protection and Restoration should continue to develop a prioritization tool to guide funding decisions and to identify the best opportunities to restore the ecosystem and protect Louisianans from hurricane and storm damages.

# **STATUS: COMPLETED**

The agency reports that implementation of the Recommendation is now COMPLETE; nature of the Recommendation is ongoing.

The Office of Coastal Protection and Restoration should initiate a study to determine the appropriate roles and responsibilities of levee districts, parish governments, the state, and federal agencies involved in hurricane protection and coastal restoration efforts.

#### **STATUS: IMPLEMENTED**

The agency reports that implementation of this Recommendation remains IN PROGRESS, as the study is ongoing but is expected to be completed in the next several months.

The Coastal Protection and Restoration Authority should ensure that the Office of Coastal Protection and Restoration engages in the third party, project-level technical review known as Independent Technical Review (ITR) that provides recommendations concerning project plans and designs.

**STATUS: COMPLETED** 

The Office of Coastal Protection and Restoration should continue to pursue the strategic deployment of mitigation funds to provide quicker start and faster completion of projects.

## **STATUS: UNDER CONSIDERATION**

The agency reports that implementation of the Recommendation remains IN PROGRESS; federal processes must change for implementation to be complete.

The Office of Coastal Protection and Restoration should continue to reduce the time it takes to complete the contracting process.

### **STATUS: IMPLEMENTED**

The agency reports that implementation of the Recommendation remains IN PROGRESS. The nature of this activity is ongoing.

The Office of Coastal Protection and Restoration should work with federal partners to improve the project development and implementation process, focusing on a reduction in the time which elapses between the initiation of a concept to completion of the project.

# **STATUS: IMPLEMENTED**

The agency reports that implementation of the Recommendation remains IN PROGRESS. The nature of this activity is ongoing. The agency indicates that federal action is necessary for completion.

The Office of Coastal Protection and Restoration should continue to improve the new project budgeting and management system.

## **STATUS: IMPLEMENTED**

The agency reports that implementation of the Recommendation is now COMPLETE. Nature

of the Recommendation is ongoing.

The legislature should require that all institutions of higher education bring their Tables of Organization on budget, to the extent and in the same manner followed by other executive branch agencies.

### **STATUS: NO ACTION**

No legislation completed the process in the 2010 Regular Session. Senate Bill 286 by Senator Donahue, which would have required each higher education agency to include a personnel table with its budget request, did not reach the House of Representatives. Use of appropriation bills to implement this Recommendation seems to be a temporary measure that would require annual renewal. Because LEGISLATIVE ACTION is required to complete implementation of this Recommendation, no further status change is expected until the legislature convenes.

The Office of Workforce Development and the Department of State Civil Service should begin discussions now, in anticipation of a reduction in the state workforce, to develop a plan for easing the transition of the employees from state service to private employment.

### **STATUS: COMPLETED**

The agencies report that implementation of the Recommendation is now COMPLETE. The fully developed plan is utilized as appropriate.

Each statewide elected official should determine, as of October 2, 2009, the number of unfilled positions authorized for the agency in its Table of Organization, Appropriated Table of Organization Full Time Equivalents (T.O.FTEs) approved by legislative appropriation, eliminate approximately 50% of those unfilled positions, and return the funds appropriated therefor to the state. In addition, each statewide elected official should not, unless otherwise approved by the Commissioner of Administration, exceed the number, considered the ceiling of occupied Non-T.O. FTEs that existed on October 2, 2009, for the remainder of the fiscal year and return any subsequent savings to the state. Collectively the number of occupied Non-T.O. FTEs for statewide elected officials (Schedule 04 and Schedule 06) was 325 on October 2, 2009.

## **STATUS:** COMPLETED (For FY- 2010)

This recommendation has expired. Applied only to FY 2009-2010 budget.

137 Create Office of Behavioral Health within Department of Health and Hospitals to replace the current Office of Mental Health and Office of Addictive Disorders.

### **STATUS: IMPLEMENTED**

During the 2009 Regular Session, Representative Mills file House Bill 837 to consolidate the Office of Mental Health and the Office of Addictive Disorders into a single office. The bill was enacted and became Act 394. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Health and Hospitals, the department is in the process of implementing this recommendation.

Department of Transportation and Development eliminate its airplane.

### **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Transportation and Development, the department has entered into a cooperative endeavor agreement with the Department of Agriculture and Forestry to transfer the airplane to that department.

Department of Transportation and Development eliminates four ferry routes (Melville, White Castle, Reserve and New Roads).

### **STATUS: IMPLEMENTED**

According to the Department of Transportation and Development, the department is in the process of implementing this recommendation.

140 Department of Public Safety and Corrections - Corrections Services outsource their pharmaceutical services.

### **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. The recommendation for Correction Services to outsource their pharmaceutical services has been implemented.

Department of Public Safety and Corrections - Corrections Services outsource the collection of probation and parole fees.

### **STATUS: IMPLEMENTED**

The recommendation for Correction Services to outsource the collection of probation and parole fees is being implemented.

Governor's Office of Homeland Security and Emergency Preparedness explore outsourcing commodity inventory while maintaining the same quality of emergency preparedness.

## **STATUS:** NO ACTION (Cost prohibitive)

GOHSEP's original projection of in-state inventory – 2.1 million MREs and 4.2 million bottles of water – represented a minimal risk to the state in support of response operations. However, GOHSEP, DSS and Louisiana National Guard have determined that the recommended overall in state inventory level should be 550,000 MREs and 1.1 million bottles of water, which represents a medium risk to the state. Due to the new in state inventory level, outsourcing the storage function to a vendor will not be cost effective.

Provide that a Louisiana state prisoner, who does not have a high school diploma or who has not passed the General Education Development test (GED) certifying that he has American high school academic skills, shall have made available to him a program designed to help him pass the GED.

## **STATUS: IMPLEMENTED**

Act 832 of the 2010 Regular Session (House Bill 775 by Representative Simon) establishes a comprehensive program for offenders who are in the custody of the department in a state correctional facility to prepare for and take the General Education Development (GED) test. The program shall be designed to provide efficient and effective assistance to those offenders who have not graduated from highschool or previously passed the GED test and who possess the educational ability and intellectual capacity to complete the courses necessary to successfully complete the program and pass the GED test.

Reduce the number of Department of Transportation and Development districts by at least two districts.

**STATUS: NO ACTION** 

No action has been taken on this recommendation.

Department of Transportation and Development outsource all testing labs to private labs outfitted to perform all testing.

## **STATUS:** UNDER CONSIDERATION

According to the Department of Transportation and Development, this recommendation is under consideration.

Department of Transportation and Development outsource maintenance operations to the private sector and sell production equipment not used except for emergency equipment.

## **STATUS: IMPLEMENTED**

According to the Department of Transportation and Development, this recommendation is being implemented.

Department of Transportation and Development employ the fleet management program to eliminate 20% of its cars and pickup trucks.

## **STATUS: IMPLEMENTED**

According to the Department of Transportation and Development, this recommendation is being implemented.

Department of Transportation and Development outsource at least 80% of its design engineering to the private sector, with emphasis on the large jobs. The 20% of design engineering retained would involve small bridge and turning lane jobs.

### **STATUS: IMPLEMENTED**

According to the Department of Transportation and Development, this recommendation is being implemented.

Department of Transportation and Development reduce work-related accidents by 50%, from a total of 7% to 3.5%.

### **STATUS:** IMPLEMENTED

According to the Department of Transportation and Development, this recommendation is being implemented.

Department of Transportation and Development approve more projects for value engineering.

### **STATUS: IMPLEMENTED**

According to the Department of Transportation and Development, this recommendation is being implemented.

151 All departments and agencies in Louisiana state government be required to obtain the approval of the Joint Committee on the Budget of the Louisiana Legislature in order to retain a management consultant in a contract equal to or greater than \$50,000 per year. The personal appearance or written application for approval of the Joint Legislative Committee on the Budget shall explain the following: (1) Why the department or agency needs to hire an outside consultant. (2) How the service provided by the outside consultant conforms to the mission of the department or agency. (3) Why the service of the outside consultant cannot be performed by a regular employee or employees of the department or agency. (4) How the outside consultant was selected. (5) What action the department or agency will take to satisfy the need that the outside consultant is being hired to address if the Joint Legislative Committee on the Budget does not approve the contract. (6) The number of employees who will be working under the contract, by head count, full time equivalence and qualifications. (7) The number of hours and amount of compensation, including salary and benefits, paid to all employees under the contract. All information shall be provided in a format prescribed by the Joint Legislative Committee on the Budget.

### **STATUS: NO ACTION**

Senate Bill 294 of the 2010 Regular Session by Senator Donahue provided for the implementation of this recommendation. This legislation failed to become enacted.

The Department of Natural Resources field audit program for royalties be transferred to the Department of Revenue and that no more than 75% of the monies spent by the Department of Natural Resources to perform this service by appropriated annually to the Department of Revenue to perform the service.

### **STATUS: IMPLEMENTED**

The executive budget provided for \$90,000 in Interagency Transfers budget authority and two T.O. FTEs were transferred from the Department of Revenue associated with consolidating mineral income and field audits on royalties.

153 State agencies, including higher education and state public hospitals, are directed to explore adoption of LEAN principles to improve efficiency, increase productivity, eliminate waste in system processes and save money.

### **STATUS: IMPLEMENTED**

Senate Bill 300 of the 2010 Regular Session by Senator Donahue would have required all agencies of the executive branch, including institutions of post-secondary education and public hospitals to study and assess the efficacy of adoption LEAN principles to improve efficiencies, increase overall productivity, eliminate waste and conserve public funds. The legislation failed to pass, but Senate Concurrent Resolution 83 by Donahue was adopted which requested the Senate Committee on Senate and Governmental Affairs and the House Committee on House and Governmental Affairs to jointly study and make recommendations relative to the feasibility, desirability, and practicality of state agencies adopting LEAN principles to improve efficiencies, increased overall productivity, eliminate waste, and conserve public funds.

Requests the Division of Administration to evaluate various alternative IT funding models.

## **STATUS: IMPLEMENTED**

Recommendations for consideration of alternative funding models are being made at the time of review of individual information technology initiative requests to the Office of Information Technology and the PST.

Financing via the Louisiana Equipment Acquisition Fund (LEAF) is being recommended, where applicable. The Office of Information Technology is working closely with the Office of State Purchasing and vendors to gauge other states', including Oregon, Tennessee, and Minnesota, success with alternative procurement vehicles for enterprise software.

Agencies are being encouraged to stage expenditure to coincide with phased pilot and deployment - deferring large, up front investments to match usage. Savings will be realized from increased procurement efficiencies and deferred costs. Shared services and the

associated savings are addressed in Recommendation #46 in conjunction with consolidation initiatives.

Research outsourcing print and mail infrastructure across all agencies and departments.

## **STATUS: IMPLEMENTED**

This recommendation is in progress to determine if outsourcing will generate a more cost efficient and effective delivery of print and mail services, while enhancing security and scalability.

Research outsourcing imaging and content management services for ERP integration.

## **STATUS: UNDER CONSIDERATION**

This recommendation is under consideration to determine how to improve information flow through the seamless integration of electronic and hard copy information which will automate workflow and provide better service to Louisiana constituents.

Explore cost-benefits of utilizing managed print services.

## **STATUS: UNDER CONSIDERATION**

This recommendation is under consideration.

Enable contracting methodology for value added services that transform the way employees work and improve constituent services.

## **STATUS: NO ACTION**

This recommendation was not enacted into law through legislation.

Reduce the state automobile fleet by at least 10% prior to December 31, 2009; reduce at least an additional 10% of the 11,484 vehicles remaining prior to December 31, 2010; reduce at least an additional 10% of the 10,336 vehicles remaining prior to December 2011; emphasize pooling and convert many agency fleets to rentals.

**STATUS: IMPLEMENTED** 

This recommendation was implemented in 2009, and is in progress for 2010.

Eliminate certain unfilled positions within the executive branch of state government in response to Executive Order No. BJ2009-11.

## **STATUS: IMPLEMENTED**

This recommendation has been implemented.

Modernize the procurement statues across all procurement areas.

## **STATUS:** NO ACTION (Legislation not enacted)

Senate Bill 727 of the 2010 Regular Session would have updated Louisiana's procurement statutes. The bill was not enacted into law.

162 Create a database of commodity based procurement to include services across the state in order that the state can make more strategic decisions in developing contracts.

## **STATUS: IMPLEMENTED**

The Division of Administration has been unable to identify funds and resources to start this database. The division is investigating the tools available in the ERP to determine if the ERP can handle this database.

Require the Division of Administration to pursue the development of "enterprise contracts" and require state agencies to utilize these contracts.

## **STATUS: IMPLEMENTED**

This recommendation is in research and development.

Requests the Division of Administration to develop a program to effectively monitor the performance of vendors who do business with the state.

### **STATUS:** IMPLEMENTED

The ERP system has a vendor module as part of the system. The division will investigate the capabilities of utilizing this module and determine the resources necessary for such an implementation.

Requests all state agencies, regardless of statutory or delegated authority to process their own contracts, to provide the Division of Administration information on those contracts not in the state's contract financial management system.

## **STATUS: IMPLEMENTED**

The Division of Administration will implement this recommendation through Act 310 of the 2010 Regular Session (House Bill 1267 by Representative Brossett). The Act requires the division to disclose certain information concerning state contracts via the internet.

Requests all agencies to engage in a thorough review of private contracts to identify underperforming and low-priority contracts.

**STATUS:** IMPLEMENTED This recommendation is ongoing.

Inpatient capacity can be absorbed by the community hospitals in certain markets, with a renewed investment being made in outpatient and primary care access. These models should be evaluated immediately by Department of Health and Hospitals, Louisiana State University and Louisiana State University Health Care Services Division on a case by case basis in each community, and the study should be completed by December 31, 2010. In those communities where these models would be successful, the state should evolve the system to meet the needs of that community while optimizing the existing complement of non-public beds in that market, Huey P. Long Medical Center should be the first to be evaluated under this policy and an RFP should be written to outsource the acute and inpatient care for that Medical Center structure or using private providers using the DSH funds available in the future allocated between the inpatient and outpatient services.

## **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. The recommendation is being implemented.

### **SEE ALSO:**

Louisiana State University/Louisiana State University Health Care Services Division

Request the Division of Administration develop a web based system for management and reporting by agencies of space utilization of state leased space as well as space utilization and maintenance efforts in state owned facilities operated and maintained by agencies outside the division.

## **STATUS:** NO ACTION (Cost prohibitive)

This recommendation was not implemented because it is cost prohibitive at this time.

Governor and legislature consider converting state-owned enterprises and assets from dormant physical capital to financial capital which can be used for pressing needs.

## **STATUS: IMPLEMENTED**

According to the Division of Administration, they are in the process of evaluating and reviewing state-owned assets and considering converting such assets to financial capital for state needs.

170 Certain government services and processes be identified as activities to be funded in whole or in part through "full cost recovery" of expenses by the user or customer; that the criteria for setting the amount of cost recovery be established in consultation with the Society of Louisiana Certified Public Accountants; and that data and information used, as well as the process employed to calculate the specific charge, and any audits thereof, be displayed on the department's or agency's website.

### **STATUS: IMPLEMENTED**

Act 1001 of the 2010 Regular Session (Senate Bill 299 by Senator Donahue) established a process for the review of revenue generated from fees and the expenses associated with the service or activity funded by the fee. The process provides for all state government fees to be evaluated at least once every four-year period. The legislation also requires each agency that charges a fee to post on its website the data and information used to calculate the fee and the method of calculation as well as any audits and reviews or findings resulting from the evaluation of the fee.

Directs the Board of Elementary and Secondary Education to broadcast and archive its meetings online.

## **STATUS: IMPLEMENTED**

Act 697 of the 2010 Regular Session requires the State Board of Elementary and Secondary Education to broadcast over the internet live audio and video streams of all its board and committee meetings held in Baton Rouge. The Act also requires the recording and archiving of all such audio and video streams. The provisions of the Act do not become effective until January 1, 2011.

172 (a) Each agency and department shall engage in a thorough review of its contracts and shall reduce the Fiscal Year 2009-2010 and Fiscal Year 2010-2011 cost of such contracts by ten percent each fiscal year, subject to exceptions submitted to and approved by the Commissioner of Administration. Each exception shall be reported to the Commission on Streamlining Government. (b) Each agency and department shall report on such review and contract cost reductions to the Commission on Streamlining Government by December 1 of each year through 2011. The word "contracts" as used in this recommendation, shall not include contracts let pursuant to the Public Bid Law, contracts let pursuant to the Procurement Code, or contracts required by state or federal law. Statewide elected officials, the State Board of Elementary and Secondary Education and the Legislature are directed to reduce expenditures for private contracts with agencies by at least 10% from FY 2010 levels. Such reductions should target professional services contracts, under-performing contracts, and contracts funded exclusively with state dollars. (c) All agency heads should review private contracts and identify underperforming and low-priority contracts, determine whether the contract is productive and fulfills an agency mission, whether the activity can be performed in-house with existing staff and budget, or if the activity should be completely eliminated. (d) Agency heads should take immediate action and publish online an overview report at least thirty days before the 2010 Regular Session convenes. (e) All new and renewed contracts with agencies should include information from the private entity as to the number of private sector jobs and the hours associated with each job that will be created or maintained under the contract.

## **STATUS: UNDER CONSIDERATION**

(a) COMPLETED for 2009-2010; UNDER CONSIDERATION for 2010-2011. (b) UNDER CONSIDERATION; REPORTS DUE. (c) UNDER CONSIDERATION (d) COMPLETED (e) UNDER CONSIDERATION. Nature of activity is ongoing and advisory.

Any proposal of a separation package, whether it takes the form of an early retirement program, a retirement incentive, a buyout plan in exchange for voluntary separation, or a severance package for involuntary separation, should be carefully analyzed to ensure that the total projected expense of the plan, including any actuarial costs to retirement systems or increases in the premium amounts paid for group health insurance, does not outweigh the savings to the state; specifically the recurring savings of the state should pay for the costs of the package within five years of implementation. Additionally, the state should route up to 50% of the annual savings resulting from the severance of employees receiving the separation package to the retirement system and the group health insurance provider to help fund the additional direct or indirect costs, if any, associated with implementation of the separation package. Further, the inclusion of provisions prohibiting reemployment of the voluntary participants and requiring elimination of positions held by all employees severed from employment should be strategically included in the package design to avoid "double dipping" and to maximize savings.

## **STATUS:** NO ACTION (Legislation not enacted)

No separation package was proposed in the 2010 Regular Session. Senate Concurrent Resolution 53 by Senator Peterson, which would have directed the state agencies concerned with employee benefits and compensation and workforce development to work together to develop a plan to support state employees terminated as a result of cost-saving actions in their preparation to reenter the workforce in the private sector and to report the plan design to the legislature, failed in the House of Representatives. No related legislation completed the process. Because LEGISLATIVE ACTION is required, no further status change is expected until the legislature convenes.

Each agency head should consider furloughs for employees as a cost-saving measure to help delay or eliminate the possibility of layoffs. Agency heads should give due consideration to the timing of such furloughs, seeking opportunities to maximize the savings while avoiding significant adverse effects on the delivery of services. For example, a regular work day immediately following or preceding a holiday seems a promising choice as many state employees take leave on those days, and many agencies experience reduced demand for services.

## **STATUS: UNDER CONSIDERATION**

Nature of implementation is ongoing and advisory. The Department of State Civil Service maintains a list of agencies that have utilized furloughs and other lay-off avoidance measures as well as agencies that have laid off employees.

To the extent that agencies employ the retirement incentive layoff avoidance measure of Civil Service Rule 17.9, the agency should abolish the position vacated by each retiree or the agency should abolish other positions which provide the same savings that would be gained from abolition of the vacated position.

## **STATUS: UNDER CONSIDERATION**

The Civil Service rule does not address abolition of vacated positions. The Civil Service Commission and its staff opine that the commission does not have the authority to require abolition of positions; each agency would have to take affirmative action. Agencies continue to use the retirement incentive, but the extent to which positions are abolished as part of the process is not known. The requirement of automatic abolition of vacated positions in the Early Retirement and Payroll Reduction Act (House Bill 189 of the 2010 Regular Session by Representative Richard and House Bill 513 of the 2009 Regular Session by the same author) has resulted in the measure being vetoed in two consecutive years. The nature of the Recommendation is ongoing and advisory.

The legislature should consider allowing members of the Louisiana State Employees' Retirement System to purchase service credit to be used for purposes of eligibility by paying the full actuarial cost; the legislature may choose to restrict this to members who have attained the age at which they would be eligible to retire but who lack five years or less in service credit to become eligible, and to require the member to retire within 30 days of such purchase.

## **STATUS:** COMPLETED (Legislation not enacted)

No legislative instrument completed the process in the 2010 Regular Session; however the nature of the Recommendation is advisory, thus completion only required the legislature to consider allowing this purchase. The conference committee report of Senate Bill 58 by Senator Butch Gautreaux was not adopted by the House of Representatives before final adjournment.

The legislative committees on retirement should continue meeting jointly to study the possibility of altering the design of the retirement plan benefit structure of the four state retirement systems to provide for decreased risk to the employer agencies and the state, increased predictability of costs, and greater portability of benefit. The committees should be cognizant of the state's exemption from social security participation and the effects of any change in that exempt status on employees as well as the state. This study should specifically include consideration of a defined contribution structure. The Commission on Streamlining

Government should review any report issued by the committees as part of its ongoing duties pursuant to the provisions of Act 491 of the 2009 Regular Session.

## **STATUS:** COMPLETED (Cost prohibitive)

The legislative committees met jointly in the interim before the 2010 Regular Session to consider possible changes to the four state retirement systems. Act 992 (House Bill 1337 by Representative Robideaux) altered the defined benefit plan structure to provide for reduced employer cost and greater portability of benefit. House Bill 930 and 931 by Representative Tucker would have closed the current defined benefit plan for new employees, utilizing a defined contribution plan instead. Representative Tucker voluntarily deferred those bills in the House Committee on Retirement in favor of the Robideaux instrument. Although the committees did not issue a report, the auditor's office contracted with an independent actuarial firm to assess the fiscal and actuarial impact of a switch from a defined benefit plan to a defined contribution plan. The conclusion of the report (available at <a href="http://www.lla.state.la.us/userfiles/file/HB930 Phase1.pdf">http://www.lla.state.la.us/userfiles/file/HB930 Phase1.pdf</a>) was that such a switch would not reduce state employment costs.

(A) The legislature should protect the provisions of Act 497 of the 2009 Regular Session which provide for application of excess investment earnings toward reduction of the unfunded accrued liabilities of the retirement systems for teachers and state employees and (B) should capitalize on opportunities to provide additional payments when funds and circumstances allow.

## **STATUS:** (A) IMPLEMENTED/(B) NO ACTION

Nature of the Recommendation is ongoing. Protection of the provisions was accomplished by the defeat of Senate Bill 729 by Senator Shaw that would have weakened the effects of Act 497. The current status of state revenues and expenditures did not provide an opportunity for an additional payment toward the unfunded accrued liability. Because LEGISLATIVE ACTION is required, no further status change is expected before the 2011 legislative session.

The legislative committees on governmental affairs should meet jointly to study the current Civil Service rules and state laws governing leave accrual and accumulation and to determine whether the current structure supports the overall employment and compensation policies of the state of Louisiana. Particular emphasis should be given to a determination of whether disability insurance may be used as a substitute for or as a supplement to sick leave accrual

and accumulation, and the cost, if any, of the current law and rules allowing leave balances to be converted to retirement credit.

## **STATUS: NO ACTION**

No study requested; no meetings planned. Because LEGISLATIVE ACTION is required, no further status change is expected before the 2011 legislative session.

180 The legislature should consider adopting a special, earlier prefiling date for legislation related to retirement to allow adequate time for fiscal and actuarial analysis of the effect of the proposed legislation.

## **STATUS: COMPLETED**

Nature of the Recommendation is advisory. Fully implemented by rule in the Senate through adoption of Senate Resolution 11 of the 2010 Regular Session by Senator Guillory. No House rule was adopted. Proposed constitutional amendment (House Bill 391 of the 2010 Regular Session by Representative Robideaux) did not complete the process. Because LEGISLATIVE ACTION is required, no further status change is expected before the 2011 regular session.

The legislative committees on governmental affairs, retirement, appropriations, and finance should undertake a comprehensive study of the state's policies related to the employment and retention of state public servants, the compensation package offered to those public servants, the extent to which the combination of salary and benefits supports the employment and retention policies, and the adjustments, if any, to the compensation package that may be more successful in furthering employment and retention policies; after the study is complete, it is recommended that the committees present a joint report to the House of Representatives and the Senate detailing the committees' findings and recommending proposals for any changes the committees deem necessary or prudent. The Commission recommends that the joint report be issued at least thirty days before the convening of the 2011 regular legislative session.

### **STATUS: NO ACTION**

No study requested; no meetings anticipated. Because LEGISLATIVE ACTION is required, no further status change is expected before the 2011 legislative session.

The legislature should require each agency receiving state funding or operating with self-generated funds derived from fees and other assessments or interagency transfer to evaluate and justify its staffing level as part of the state budgeting process. Each agency head should consider engaging in strategic workforce planning and using that strategic plan in presenting staff justification to the legislature. An agency's strategic workforce plan should be subject to internal review and amendment at regular intervals not to exceed three years.

## **STATUS: NO ACTION**

No instrument was introduced for the 2010 Regular Session. Because LEGISLATIVE ACTION is required, no further status change is expected before the legislature convenes.

All executive branch agencies, including higher education entities, should be required to report all employees to the Department of State Civil Service and the legislature, including "T.O." and "non-T.O.", full-time equivalents, work-as-needed, "when-actually-employed," part-time, seasonal and temporary, and the head count and full-time equivalent for employees working under contract. The reporting of these additional groups of employees to Civil Service shall be at the same time, in the same manner, and to the same extent reported now or as Civil Service may require. The report to the legislature shall, at a minimum, be made as a part of the annual budgeting process; however, the legislature may require such report to be made more frequently.

## **STATUS:** IMPLEMENTED (FY- 2011)

No legislation completed the process. Senate Bill 426 of the 2010 Regular Session by Senator Donahue would have required each agency to report its employees as part of the annual budgeting process. Use of appropriation bills to implement this recommendation seems to be a temporary measure that would require annual renewal. Because LEGISLATIVE ACTION is required, no further status change is expected before the 2011 legislative session.

The legislature should determine whether an agency's unclassified managers receive pay increases even if they have not complied with the requirements applicable to classified managers regarding completion of the performance reviews of the employees supervised.

## **STATUS: NO ACTION**

Because LEGISLATIVE ACTION is required, no further status change is expected before the legislature convenes.

By February 1, 2010, the Department of State Civil Service should hold mandatory education and training for all upper level management (whether classified or unclassified) and human resources staff of executive branch agencies to inform or refresh them regarding the current rules and procedures for layoffs, layoff avoidance measures, salary flexibility, and other workforce management tools. By March 15, 2010, the Department of State Civil Service and the upper level management, whether classified or unclassified, and human resources personnel of each agency should schedule and hold in-depth discussions regarding the particularized personnel needs of the agency and the tools, processes, and rules by which Civil Service can help the agency meet those needs. To the extent the current practices of Civil Service do not meet the needs of the agency, Civil Service should consider rules changes.

## **STATUS: COMPLETED**

Meetings indicated no rules changes were necessary.

186 The Department of State Civil Service should coordinate with the Division of Administration to eliminate any duplication in training programs and to ensure there are no gaps in the training programs offered.

## **STATUS:** COMPLETED

The training function was moved exclusively to the Department of State Civil Service pursuant to Act 825 of the 2010 Regular Session.

The Department of State Civil Service shall adopt appropriate national, regional, or state testing or certification programs that may be used in lieu of the civil service exam to determine qualifications for classified positions. The department should give due consideration to ACT WorkKeys as well as to any similar testing or certification programs. The department should balance the positive aspects of each program against any increased costs to the state as an employer or to the prospective employee as an applicant. The department should consider whether an applicant who already has a rating or certification from a public or private national, regional, or state entity should be allowed, on an individual basis, to have that certification substitute for the civil service examination.

**STATUS: - COMPLETED** 

The Department of State Civil Service, with the support of the Legislative Auditor, should examine the supervisor-to-staff ratios, within each program in executive branch agencies and determine whether the ratio is appropriate based on the particularized circumstances and data from the industry. The department should report annually to the State Civil Service Commission, the division of administration, the Joint Legislative Committee on the Budget, and the Commission on Streamlining Government as to the programs examined, the ratio, and the propriety of that ratio. If possible, the data should be maintained in the Integrated Statewide Information System (ISIS) or any successor data information system.

## **STATUS: IMPLEMENTED**

Implemented at Civil Service/ NEEDS ADMINISTRATIVE ACTION by Division to provide for maintaining the data in ISIS.

The State Civil Service Commission should not consider an employee whose annual performance review shows he or she "meets expectations" for any pay increase which purports to be based on meritorious service or performance.

### **STATUS: IN PROGRESS**

The Civil Service Commission adopted a resolution prohibiting the awarding of merit increases for the 2010-2011 fiscal year.

The Department of State Civil Service should annually report to the Joint Legislative Committee on the Budget regarding the turnover rate in state agencies and the cost associated therewith; the report should provide data on specific job classifications where the turnover rate is especially high or the cost to the state is great.

### **STATUS: IMPLEMENTED**

Nature of implementation is ongoing.

The legislature and the Department of State Civil Service should continue efforts to enlarge the pay bands, to provide opportunities for flattening agencies' organizational charts, to encourage use of pay-for-performance initiatives, and to widen the utilization of the dual career ladder. Additionally, the department should monitor the current performance evaluation process to ensure each agency conducts the evaluation activities in a manner that is objective and consistent, both internally and in comparison to other agencies. If the department finds that objectivity and consistency are chronically lacking, the department

should inform the State Civil Service Commission and the legislature so that rules or laws may be formulated to assist the agencies in achieving objectivity and consistency in performance evaluation.

**STATUS: IMPLEMENTED** 

Nature of implementation is ongoing.

192 As a part of continuing assessment of whether the state's employment practices are meeting the goals and policies of workforce attraction and retention, it is of paramount importance to know why employees separate from service. Currently, the costs of turnover are quite large. The Department of State Civil Service should encourage each agency to conduct exit interviews with employees who sever employment and to record the reasons for the separation in the Integrated State Information System (ISIS) or other utilized personnel records system. If possible, the department should work with the Division of Administration to revise the turnover reasons in ISIS to make the data more meaningful and valuable. The department should include the turnover information, including reasons for separation, as a part of its reports. At least once a year, the department should report to the State Civil Service Commission, the Joint Legislative Committee on the Budget, and the Commission on Streamlining Government regarding turnover rates, reasons for separation, any recommendations for decreasing the turnover rate, and any other information the department deems important for an overall understanding of state employee turnover and the reasons for separation.

## **STATUS: IMPLEMENTED**

Implemented at Civil Service /NEEDS ADMINISTRATIVE ACTION by Division for revision of ISIS.

All executive branch agencies should be encouraged to utilize the maximum allowable probationary period of two years for employees hired on or after January 1, 2010. The Civil Service Commission should consider whether the minimum probationary period should be lengthened, perhaps to the current two-year maximum.

**STATUS: COMPLETED** 

The Department of State Civil Service should encourage state agencies to take full advantage of existing special pay and rewards and recognition policies to provide employees with both

monetary and nonmonetary rewards for outstanding performance. This should take place in conjunction with the implementation of the new annual pay increase system based upon the employee's annual performance review. Where the department perceives an agency to be underutilizing these tools, the department should contact the agency directly to schedule a discussion about the appropriate use of special pay, rewards and recognition, and pay-for-performance options.

## **STATUS: COMPLETED**

Nature of implementation is ongoing.

The Deferred Retirement Option Plans of the Louisiana State Employees' Retirement System, the Teachers' Retirement System of Louisiana, and the Louisiana School Employees' Retirement System should be closed effective January 1, 2015. Any state employee whose membership in the Louisiana State Employees' Retirement System is governed by Act 75 of the 2005 Regular Session should not be permitted to participate in the plan. Any person who enters the plan applicable to his or her system on or after January 1, 2013, should sever employment upon completion of participation in the plan. Any person who is eligible to enter the plan on or before January 1, 2015, and who has not submitted an application to enter the plan on or before January 1, 2015, should be prohibited from participation in the plan. The retirement systems should provide for early application to enter the plan for those members whose eligibility begins near the termination date of the plan but who may wish to begin participation on a date after January 1, 2015, but in no case shall such participation extend beyond the legally permissible time limitations.

## **STATUS: NO ACTION**

No legislation completed the process for the 2010 Regular Session. Senate Bill 602 by Senator Butch Gautreaux, voluntarily deferred in House Committee on Retirement, was related but provided for a much slower transition than that recommended. Because LEGISLATIVE ACTION is required, no further status change is expected before the legislature convenes.

Each manager responsible for engaging in the Performance Planning and Review process should use the PPR forms to track each employee's productivity and level of performance by using objective information to measure actual performance against expectations.

**STATUS: IMPLEMENTED** 

Nature of implementation is ongoing.

The Department of State Civil Service should lower the number of classifications to 800 by December 31, 2010, and further lower the number to 600 by December 31, 2011.

**STATUS: IMPLEMENTED** 

(A) Each state agency should consider using furloughs to keep costs down. (B) Each agency should furlough every employee one day each quarter of the 2010-2011 fiscal year. Determination of timing of furloughs is left to the agency; however, where possible the agency should consider furloughing all employees in a particular location on the same day to capture additional savings from such things as non-use of utilities.

### **STATUS: IMPLEMENTED**

(A) COMPLETED. (B) NO ACTION. Agencies failed to furlough all employees in the first quarter of the fiscal year. It does not appear the Recommendation will be utilized in the second quarter.

The Department of Health and Hospitals should study the use and feasibility of telemedicine.

## **STATUS: IMPLEMENTED**

This recommendation is in progress and being researched.

200 Reduce the paperwork required of each school district for annual Pupil Progression and Advancement Plans and School Improvement Plans to "net change" documents instead of redoing the entire report yearly.

## **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Education, this recommendation is being implemented.

Board of Elementary and Secondary Education restructure the MFP so that the MFP, as well as the federal, dollars follow the child and that 80% of the MFP funds are spent on the classroom as directed by the principal of each school.

### **STATUS:** IMPLEMENTED

Both House Concurrent Resolution 20, by Representative Carter, and House Concurrent Resolution 243, by Representative Austin Badon, related to this recommendation. The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Education, this recommendation is being implemented.

202 Ensure that terminated, deceased and retired state employees do not get their active employee pay inappropriately.

### **STATUS: IMPLEMENTED**

According to the Division of Administration, this recommendation is in the process of being implemented.

Restructure teacher pay to provide incentives for education graduates to seek secondary education positions.

## **STATUS:** IMPLEMENTED

According to the Department of Education, this recommendation is being implemented.

Align Department of Education contracts to the highest priority education initiatives, and cancel the other contracts that are not in the top priorities. But in any event, the department is to cancel at least 10% of all contracts.

## **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Education, this recommendation is being implemented.

The Department of Natural Resources should automate data entry and privatize record archiving for the Office of Mineral Resources.

**STATUS: IMPLEMENTED** 

The agency states that on-line entry of State Royalty reports has been implemented and a contract is active for archiving the expired mineral leases; that tied to the archiving of leases was an elimination of two positions in the Records Management Section; that one position, which was vacant, has been eliminated; that a layoff plan to eliminate the other position is pending at Civil Service; and finally that the agency plans to eliminate the second position as soon as the layoff plan receives approval from Civil Service.

The Department of State Civil Service should investigate whether savings could be achieved by the coordination of recruitment efforts by state entities at individual events or locations.

**STATUS: COMPLETED** 

Nature of implementation is ongoing.

207 The governor and the Legislature support and pass the Louisiana New Start Education Tax Credit Program which would (a) provide a \$4,000 refundable state income tax credit per child to parents who have a child attending a Louisiana public school that is deemed to be "academically unacceptable" by the Louisiana Department of Education and who assume the cost of their child's education in a private or parochial school in Louisiana, and (b) provide a \$4,000 state income tax credit to any Louisiana taxpayer that donates \$4,000 to a nonprofit, scholarship-granting organization recognized by the Louisiana Department of Education which, in turn, uses the money to provide scholarships to families of children who are attending "academically unacceptable" schools in Louisiana and who elect instead to send their children to a private or parochial school in Louisiana.

STATUS: NO ACTION

There has been no action taken in furtherance of this recommendation.

Department of Public Safety and Corrections eliminate all but one of the principals supervising teachers in its education program and return the remaining principals to classroom teaching positions.

**STATUS: NO ACTION** 

There has been no action taken in furtherance of this recommendation.

209 Centralized the hosting of current and future compatible geographic information system and "volume buy" GIS software and licenses, including local government in such purchases where appropriate.

## **STATUS: IMPLEMENTED**

According to the Division of Administration, they are in the process of working on this recommendation.

Merge and assign the administration of the Board of Elementary and Secondary Education's block grant program focused on pre-kindergarten programs for at-risk four-year-old children into the Department of Education's Cecil J. Picard LA 4 Early Childhood Program.

## **STATUS: IMPLEMENTED**

House Concurrent Resolution 148 of the 2010 Regular Session by Representative Austin Badon requested the State Board of Elementary and Secondary Education (BESE) to study the feasibility of consolidating the administration and evaluation of the LA4 and 8(g) pre-kindergarten programs and to adopt identical standard for the programs. The resolution requires BESE to submit a written report of its findings and recommendation to the governor and the House and Senate committees on education not later than sixty days prior to the 2011 Regular Session.

Primary responsibility for adult education resides with the Louisiana Community and Technical College System and the responsibility and funding of the Department of Education's Division of Adult and Community Education should be transferred to the system.

## **STATUS: COMPLETED**

Act 132 of the 2010 Regular Session (Senate Bill 297 by Senator Donahue) and Act 732 (House Bill 155 by Representative Richmond) of the 2010 Regular Session specifically provide that the responsibility for adult education programs shall be with the Louisiana Community and Technical College System.

Require the Board of Elementary and Secondary Education to terminate the pre-GED (Graduate Equivalency Diploma) Skills Options Program and direct local education agencies to re-direct funds supporting the program to approved dropout prevention programs modeled after Jobs for America's Graduates.

### **STATUS: IMPLEMENTED**

House Concurrent Resolution 20 of the 2010 Regular Session by Representative Carter and others requests the State Board of Elementary and Secondary Education (BESE) to make certain changes to the minimum foundation program (MFP) formula beginning with the MFP formula adopted for the 2010-2011 school year. Those changes include a phase out, by the beginning of the 2012-2013 school years, of the pre-GED/Skills Options program and requiring local education agencies to redirect MFP dollars currently supporting that program to dropout prevention programs modeled after Jobs for America's Graduates.

Department of Public Safety and Corrections, Public Safety Services eliminate the Oil Spill Coordinator's public outreach program.

## **STATUS: IMPLEMENTED**

The Executive Budget for FY 2010-2011 contained provisions associated with this recommendation, and those provisions were carried forward in the General Appropriations Act, Act 11 of the 2010 Regular Session. According to the Department of Public Safety and Corrections, Public Safety Services, this recommendation has been implemented.

Department of Revenue charge based on full cost recovery private businesses, groups or individuals for issuing private letter rulings.

## **STATUS: IMPLEMENTED**

Senate Bill 299 by Senator Donahue was filed in the 2010 Regular Session to implement a cost recovery program as a part of the state budgeting process. The bill was enacted into law and became Act 1001. The department has indicated it has taken no action on this recommendation.

215 Each agency must review its historical vacancy and attrition rates and shall make strategic reductions in positions by five percent, first looking at layers of management and clerical staffing, each year for three years. Furthermore each agency should review process reengineering and unit consolidation while preserving critical services such as public safety and direct patient care. Reductions can be achieved through outsourcing privatization and program elimination where feasible and cost effective. Each agency must report to the Commission on Streamlining Government by December of 2010 and 2011 the achieved reductions and explanation of why the target was not met. Finally, state personnel who learn new skills or

increased scope of responsibility should be reviewed for pay increases using savings from staff reductions.

## **STATUS: IMPLEMENTED**

Act 132 of the 2010 Regular Session (Senate Bill 297 by Senator Donahue) provides for the implementation of this recommendation. This Act requires the Commissioner of Administration and the Board of Regents to establish and implement an agency position attrition analysis process to be used by each executive branch agency and each higher education system to review historical position vacancies, relative to authorized positions for each budget unit, program, and subprogram with a goal to reduce by 5% annually for three years by an equally proportionate reduction of such positions across all salary ranges of equal increments, beginning FY 2010-11. Establishes FY 2007-08 as the base year for comparative purposes. The legislation further required that beginning in FY 2010-11 and each year thereafter, each agency shall compare the number of authorized positions for each budget unit, program, and subprogram to the number of authorized positions for those budget units, programs, and sub-programs in the base year.

The legislation also requires each executive branch agency to report the results of its analysis to the Commissioner of Administration no later than January 15 of each year. Requires the commissioner of administration to provide a written report to the Commission on Streamlining Government on the first day of the month following the month in which the executive budget is submitted to the Joint Legislative Committee on the Budget. The legislation requires the Board of Regents to provide a written report to the Commission on Streamlining Government indicating the state general fund dollar savings achieved as a result of the implementation of the agency position attrition analysis process and the number of vacant positions eliminated and any other information relating to personnel numbers, costs, and historical vacancies.

Department of Health and Hospitals to continue implementation plan to sell and/or lease the John J. Hainkel Home and Rehabilitation Center.

## **STATUS: IMPLEMENTED**

Act 933 of the 2010 Regular Session (House Bill 97 by Representative Abramson) authorized and empowered the secretary of the Department of Health and Hospitals and the commissioner of administration to execute a negotiated lease to the New Orleans Home for Incurables for the John J. Hainkel, Jr., Home and Rehabilitation Center. Negotiations between the Department and the New Orleans Home for Incurables are ongoing, and other

necessary steps to effect a transfer are in progress. It is anticipated that the transfer of the facility will occur in April 2011.

Direct the Office of Group Benefits to write an RFP to consider consolidating and outsourcing state employee group medical benefits under a single administrative provider to more effectively leverage critical mass and improve efficiency, and report the results back to the Commission on Streamlining Government. Multiple options/levels can be offered through a single provider.

### **STATUS: IMPLEMENTED**

According to the Division of Administration, this recommendation has been implemented.

Scale down the Louisiana Teacher Assistance and Assessment Program.

## **STATUS: IMPLEMENTED**

During the 2010 Regular Session, House Bill 1033, by Representative Hoffman, was filed. The bill was enacted into law and because Act 54, and in part repealed the Louisiana Teacher Assistance and Assessment Program. According to the Department of Education, the department has implemented this recommendation.

Eliminate the workforce grant program in the Department of Economic Development as the Louisiana Fast Start program is operational.

### **STATUS: IMPLEMENTED**

According to the Department of Economic Development, the department has implemented this recommendation.

220 Reduce the Entertainment Workforce Program in the Department of Economic Development.

### **STATUS: IMPLEMENTED**

According to the Department of Economic Development, the department has implemented this recommendation.

Provide, by statute, that one of the options for the use of excess revenue should be a recurring (permanent) tax cut for individual and corporate taxpayers, which should be budgeted.

## **STATUS:** NO ACTION (Legislation not enacted)

Senate Bill 430 of the 2010 Regular Session by Senator Donahue provided for the implementation of this recommendation. This legislation failed to become enacted.

222 Should a reduction in force through voluntary or involuntary separation become necessary, whether applicable only to targeted programs or budget units or implemented across most agencies, the design process of the staff reduction plan should include discussions of a separation package which may take the form of an incentive or severance package. Prudence dictates that the details of such a package should be determined only after designation by the appropriate entity of programs to be reduced or eliminated or positions to be emptied. However, any such separation package may include three basic components: (1) a lump-sum payment, (2) provision for health insurance, and (3) provision for education or training. If the package is offered as an incentive for voluntary separation, any employee taking the incentive should be prohibited from employment with the state or from entering into a contract to provide services on behalf of the state for a period of thirty-six months. If the person is reemployed or enters a contract within the prohibition period, the person should reimburse the state the proportionate value of the incentive package. Any separation, whether voluntary or involuntary, to which a separation package applies should trigger the abolition of the position from which each employee is separated; however, if the position is critical to the mission of the agency, the agency should be permitted to abolish another position or combination of positions that represent the elimination of the same amount of salary and benefit costs from the agency's budget.

## **STATUS: NO ACTION**

No legislation completed the process for 2010 Regular Session. Because LEGISLATIVE ACTION is required, no further status change is expected before the legislature convenes.

223 Convert all agency advertising notices to electronic notification where feasible.

## **STATUS: IMPLEMENTED**

According to the Division of Administration, this is already being done in some cases under current law, and expansion to other areas is currently being studied. House Bill 1212 of the 2010 Regular Session, by Representative Arnold, would have implemented this recommendation, but it was deferred involuntarily.

Department of Public Safety and Corrections - Public Safety outsource information technology applications and services where appropriate to improve operating efficiencies and realize savings.

### **STATUS: UNDER CONSIDERATION**

The Department of Public Safety and Corrections - Public Safety Services (DPS) maintains a data center that provides a variety of traditional and customized information technology services for the public safety user community. DPS is still considering and evaluating this recommendation.

Department of Social Services eliminate the Earned Income Tax Credit technical support program since it is not within the core competency of the department.

## **STATUS: IMPLEMENTED**

The Earned Income Tax Credit (EITC) program is a refundable credit that is available to certain individuals and families who have low-to-moderate levels of earned income and are taking care of minor children. In the past, the Department of Social Services (renamed Department of Children and Family Services in the 2010 Regular Session of the Legislature (DCFS)) provided a portion of the Temporary Assistance to Needy Families (TANF) grant funding to community organizations to assist low-income families who qualify for EITC complete their tax returns. The Appropriations Bill redirected former EITC funding to other DCFS core services provided through the TANF grant. DCFS intends to work with the Department of Revenue on public outreach efforts regarding EITC.

Require that the FAIR and COASTAL Plans be administered pursuant to the laws governing the plans that were in effect before the adoption of Act 1133 of the 2003 regular legislative session creating the Citizens Property Insurance Corporation, and that Citizens cease all operations after its debts are paid off and if private insurance and/or the FAIR and COASTAL plans are established.

## **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

Require that the retirement plan benefit structure for the four state retirement systems be changed to a defined contribution plan for all new employees hired after July 1, 2010.

# **STATUS:** NO ACTION (Legislation not enacted)

House Bill 930 of the 2010 Regular Session by Representative Tucker provided for the implementation of this recommendation. This legislation failed to become enacted.

Reduce the site-specific fund in the Department of Economic Development, which is used to cover project-specific expenses related to business retention and recruitment efforts.

### **STATUS: IMPLEMENTED**

According to the Department of Economic Development, the department has implemented this recommendation.

Change the supporting guarantees for Small Business Loan Guarantee Program in the Department of Economic Development.

## **STATUS: IMPLEMENTED**

According to the Department of Economic Development, the department has implemented this recommendation.

230 Provide that the annual budget for the Crescent City Connection Division of the Department of Transportation and Development can be no more than the amount of annual tolls collected by the Crescent City Connection, which tolls cannot be raised without a two-thirds vote of the legislature.

### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

231 Require any revisions to the final business plan for the proposed new Charity Hospital in New Orleans previously approved by the Joint Legislative Committee on the Budget in 2007 to be resubmitted for approval to the Joint Legislative Committee on the Budget prior to the sale of bonds by the governing corporation or the State.

## **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

232 Provide that no vendor whose contract with the state has been cancelled for nonperformance shall be eligible to contract with the state for 5 years.

## **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

The governor and the Legislature increase no state tax or fee to deal with the current budgetary shortfall.

#### **STATUS: IMPLEMENTED**

For the 2010 Regular Session, there were no increases in state taxes or fees to deal with the current budget shortfall.

To provide that annual spending per secure commitment bed in the Office of Juvenile Justice be reduced to the Southern average, as long as the reduction does not interfere with the transfer or implementation of the Missouri Model.

### **STATUS: IMPLEMENTED**

The Division of Administration has indicated that they are in the process of implementing this recommendation.

Provide that the span of control in all departments shall be a minimum of one manager per ten employees. Highly technical, policy or non-repetitive functions may have a span of control as low as one manager per five employees with the permission of the Joint Legislative Committee on the Budget.

## **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

No NGO shall be eligible to contract with a department or agency to which the same or similar function is being provided by a department of agency, if an appropriation for that NGO has been vetoed by the governor, unless strictly for budgetary purposes, and has not been overridden by the Legislature. The prohibition shall exist for a period of one year after the governor's veto message.

### **STATUS: NO ACTION**

There has been no action taken in furtherance of this recommendation.

237 Require the Department of Public Safety and Corrections, Corrections Services to explore legislation and rule making to identify any administrative efficiencies and potential cost savings.

### **STATUS: IMPLEMENTED**

House Concurrent Resolution 226 of the 2010 Regular Session requests the Department of Public Safety and Corrections to study the feasibility of offering education-based programs to all inmates in state and private correctional facilities and to study funding mechanisms to provide these education-based program for all inmates in state and private correctional facilities.

Direct the Louisiana Sentencing Commission to complete its work and provide the Legislature with recommendations for the 2010 Regular Session that will improve public safety and be cost effective to taxpayers.

## **STATUS: IMPLEMENTED**

Senate Concurrent Resolution 17 of the 2010 Regular Session directs the Louisiana Sentencing Commission to develop the necessary database to be used in the analysis of the present sentencing laws and practices, and the subsequent development, testing, and justification of data driven recommendations that are in the best interest of the citizens of the state, and make its initial recommendations to the legislature by March 1, 2012, that will improve public safety and be cost effective to taxpayers.

The Louisiana Sentencing Commission has established numerous committees and working groups, including the research and technology committee, the statutory revisions committee, and the criminal code revisions committee. The Commission usually meets once a month. The Commission will usually have a committee meeting once a week. According to staff, the Commission will have some recommendations for the 2011 Regular Session and a major report for the 2012 Regular Session. After the recommendations and the report, the Commission will continue to meet, to make recommendations, and to monitor any changes in the law.

# **ABBREVIATION CHART**

**COMPLETED** brought to an end or fully carried out

**IMPLEMENTED** put into practice or in the process of being put into practice

(in progress/adopted)

**NO ACTION** includes legislation failed/cost prohibitive

UNDER

**CONSIDERATION** agency considering/evaluating